



| Country | Locid   | Brand   | Year  |      |      |      |      |      |      |      |      |      |      |      |      |
|---------|---------|---------|-------|------|------|------|------|------|------|------|------|------|------|------|------|
|         |         |         | 2004  |      |      |      |      |      |      |      |      |      |      |      |      |
|         |         |         | Month | 1    | 2    | 3    | 4    | 5    | 6    | 7    | 8    | 9    | 10   | 11   | 12   |
|         |         | FTF     | FTF   | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  |      |
|         | PC1012  | MOBILE  |       |      |      |      |      |      | 100% | 100% | 100% |      |      |      |      |
|         |         | PWS     | 100%  |      | 50%  | 100% | 100% | 100% |      | 100% |      | 100% |      |      |      |
|         |         | SERVER  | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |      | 100% | 100% |      |
|         | PC1016  | CDT     | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 96%  | 100% | 100% | 100% | 100% |
|         |         | MOBILE  | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |      |
|         |         | MONITOR |       |      |      |      | 100% |      |      |      |      |      |      |      |      |
|         |         | SERVER  | 100%  |      | 100% | 100% |      |      | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         | PC1027  | CDT     | 100%  |      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |         | MOBILE  |       |      |      | 100% | 100% | 100% |      |      |      |      |      |      |      |
|         |         | MONITOR | 100%  |      |      |      |      |      |      |      |      |      |      |      |      |
|         |         | SERVER  |       |      | 100% |      | 100% |      |      | 100% |      | 100% | 100% |      |      |
|         | PC1033  | CDT     | 98%   | 99%  | 97%  | 100% | 99%  | 100% | 100% | 100% | 100% | 100% | 98%  | 100% | 95%  |
|         |         | MONITOR |       |      |      | 100% |      |      |      | 100% |      |      |      |      |      |
|         |         | PWS     |       |      | 100% |      |      |      |      | 100% |      | 100% | 100% |      |      |
|         |         | SERVER  | 100%  | 100% | 92%  | 100% | 100% | 100% | 93%  | 92%  | 100% | 89%  | 100% | 100% | 100% |
|         | PC1036  | CDT     | 100%  | 93%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 92%  | 100% |      |
|         |         | MOBILE  |       |      |      |      |      |      |      |      |      |      | 100% |      |      |
|         |         | MONITOR |       |      | 100% |      |      |      |      |      | 100% |      |      |      |      |
|         |         | SERVER  | 100%  | 100% | 100% | 100% | 100% | 100% |      | 100% | 100% | 75%  | 100% | 100% |      |
|         | PC1044  | CDT     | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |         | SERVER  | 100%  |      | 100% | 100% | 100% |      | 100% | 80%  |      | 100% | 100% | 100% |      |
|         | PC1053  | CDT     | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |         | MOBILE  |       |      |      |      |      |      | 100% |      |      |      |      | 100% |      |
|         |         | SERVER  |       |      | 100% |      | 100% | 100% |      |      |      |      |      |      |      |
|         | PC1056  | CDT     | 100%  | 100% | 94%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 91%  |
|         |         | PWS     |       |      |      |      |      |      | 100% |      |      |      |      |      | 100% |
|         |         | SERVER  | 100%  | 100% | 100% | 100% | 100% |      | 100% | 100% |      | 100% | 100% | 100% |      |
|         | PC1058  | CDT     | 100%  | 97%  | 100% | 100% | 95%  | 96%  | 100% | 94%  | 100% | 100% | 91%  | 95%  |      |
| MOBILE  |         |         |       |      |      |      |      |      |      | 100% |      |      |      |      |      |
| SERVER  |         | 100%    | 100%  | 100% | 83%  | 100% | 100% | 100% | 67%  | 100% | 100% |      |      |      |      |
| PC1061  | CDT     | 100%    | 100%  | 100% | 100% | 100% | 95%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         | MOBILE  |         |       |      |      |      |      |      | 100% |      |      |      |      |      |      |
|         | MONITOR |         |       |      |      |      |      |      |      |      |      | 100% |      |      |      |
|         | SERVER  | 100%    | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
| PC1069  | CDT     | 100%    | 99%   | 98%  | 100% | 99%  | 100% | 100% | 99%  | 99%  | 98%  | 96%  | 100% |      |      |
|         | MONITOR |         |       | 100% | 100% | 100% |      |      | 100% | 100% |      |      |      |      |      |
|         | SERVER  |         | 100%  | 100% | 100% |      | 100% |      |      |      | 100% |      | 100% |      |      |
| PC1072  | CDT     | 100%    | 98%   | 98%  | 100% | 97%  | 98%  | 100% | 98%  | 98%  | 97%  | 94%  | 96%  |      |      |
|         | MOBILE  |         |       | 100% |      |      |      |      | 100% |      | 100% |      |      |      |      |
|         | MONITOR |         |       |      |      |      |      |      |      |      |      |      | 100% |      |      |
|         | SERVER  | 100%    | 100%  | 100% | 100% | 100% |      | 100% |      | 100% | 100% |      |      |      |      |

| Country | Locid   | Brand | Year  |      |      |      |      |      |      |      |      |      |      |      |
|---------|---------|-------|-------|------|------|------|------|------|------|------|------|------|------|------|
|         |         |       | 2004  |      |      |      |      |      |      |      |      |      |      |      |
|         |         |       | Month | 1    | 2    | 3    | 4    | 5    | 6    | 7    | 8    | 9    | 10   | 11   |
|         |         |       | FTF   | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  |
| PC1075  | CDT     |       | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 90%  | 100% |      |      |
|         | SERVER  |       | 100%  | 100% | 100% | 100% | 100% | 100% | 100% |      |      | 100% | 100% | 100% |
| PC1076  | CDT     |       | 100%  | 100% | 96%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         | MOBILE  |       |       |      |      |      | 100% |      |      |      | 100% |      |      |      |
|         | MONITOR |       |       |      |      |      |      |      | 100% |      |      |      |      |      |
|         | SERVER  |       | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| PC1077  | CDT     |       | 100%  | 100% | 100% | 95%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         | SERVER  |       | 100%  | 100% | 100% | 100% |      | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| PC1080  | CDT     |       | 100%  | 100% | 100% | 100% | 100% | 99%  | 100% | 100% | 100% | 100% | 100% | 95%  |
|         | SERVER  |       | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| PC1081  | CDT     |       | 100%  | 100% | 100% | 100% | 100% | 99%  | 100% | 100% | 100% | 100% | 100% | 100% |
|         | MOBILE  |       |       |      |      | 100% |      |      |      |      |      |      | 100% |      |
| PC1084  | CDT     |       | 100%  | 100% | 100% | 100% | 100% |      |      |      |      |      |      |      |
|         | SERVER  |       | 100%  |      |      |      |      |      |      |      |      |      |      |      |
| PC1085  | CDT     |       | 100%  | 100% | 99%  | 100% | 99%  | 98%  | 100% | 99%  | 100% | 99%  | 100% | 100% |
|         | MOBILE  |       | 100%  |      | 100% | 100% | 100% |      | 100% | 100% | 100% |      |      | 100% |
|         | PWS     |       |       |      |      |      | 100% |      |      |      |      |      |      |      |
|         | SERVER  |       | 100%  | 90%  | 100% | 100% | 100% | 100% |      | 100% | 100% | 100% | 100% |      |
| PC1086  | CDT     |       |       |      |      |      |      |      |      | 100% |      |      | 100% |      |
| PC1102  | CDT     |       | 100%  | 100% | 100% | 100% | 90%  | 100% | 100% | 100% | 96%  | 90%  | 100% | 100% |
|         | MONITOR |       |       |      |      |      |      |      |      |      |      |      | 100% |      |
|         | SERVER  |       |       | 100% |      |      | 100% |      |      | 100% | 100% |      | 100% |      |
| PC1103  | CDT     |       | 100%  |      |      | 100% | 100% |      | 100% |      |      | 100% |      | 100% |
| PC1110  | CDT     |       | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 97%  | 100% | 100% |
|         | SERVER  |       | 100%  | 100% |      |      |      |      |      | 100% | 100% | 100% | 100% |      |
| PC1111  | CDT     |       |       | 100% | 100% | 100% | 100% |      |      |      | 100% | 100% | 100% | 100% |
|         | MOBILE  |       |       |      |      |      |      |      |      | 100% |      |      |      |      |
|         | PWS     |       |       |      |      |      |      |      | 100% |      |      |      |      |      |
|         | SERVER  |       |       |      | 100% |      | 100% | 100% |      |      |      |      |      |      |
| PC1117  | CDT     |       | 100%  | 100% | 100% | 100% | 96%  | 100% | 96%  | 100% | 98%  | 100% | 100% | 100% |
|         | SERVER  |       | 100%  | 75%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      | 100% |
| PC1123  | CDT     |       | 100%  | 100% |      | 100% |      | 100% |      |      | 100% | 100% | 100% | 100% |
|         | SERVER  |       | 100%  |      | 100% | 100% | 100% |      |      | 100% |      | 100% |      | 100% |
| PC1136  | CDT     |       | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         | MOBILE  |       |       | 100% |      |      |      |      |      |      |      |      |      |      |
|         | SERVER  |       |       |      |      |      | 100% |      |      | 100% | 100% | 100% |      |      |
| PC1137  | CDT     |       | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         | MOBILE  |       |       |      |      |      |      | 100% |      |      |      |      |      |      |
|         | PWS     |       |       |      |      |      |      |      | 100% |      |      |      |      |      |
|         | SERVER  |       | 100%  | 100% | 100% | 100% | 100% | 100% |      | 100% |      |      | 100% |      |
| PC1145  | CDT     |       | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         | SERVER  |       |       |      | 100% | 100% |      | 100% |      | 100% |      |      |      |      |
| PC1151  | CDT     |       | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         | MOBILE  |       |       |      |      |      |      |      |      |      | 100% | 100% |      |      |



|         |        | Year    | 2004 |      |      |      |      |      |      |      |      |      |      |      |      |
|---------|--------|---------|------|------|------|------|------|------|------|------|------|------|------|------|------|
|         |        | Month   | 1    | 2    | 3    | 4    | 5    | 6    | 7    | 8    | 9    | 10   | 11   | 12   |      |
| Country | Locid  | Brand   | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  |      |
|         | PC1238 | CDT     | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         |        | MOBILE  |      |      |      |      |      |      |      |      |      |      |      |      | 100% |
|         |        | SERVER  | 100% |      |      |      | 100% | 100% |      |      |      |      |      |      |      |
|         | PC1239 | CDT     |      | 100% | 100% | 100% |      |      | 100% | 100% |      |      |      |      |      |
|         |        | MOBILE  |      |      |      |      |      |      |      |      | 100% |      |      |      |      |
|         |        | MONITOR |      |      |      |      |      |      |      |      |      |      | 100% | 100% |      |
|         |        | PWS     |      |      |      |      |      |      |      |      |      | 100% |      | 100% |      |
|         |        | SERVER  |      |      |      |      | 100% |      | 50%  |      |      |      |      |      |      |
|         | PC1240 | CDT     |      |      |      |      |      |      |      | 100% | 100% |      | 100% |      |      |
|         |        | MONITOR |      |      |      |      |      |      |      | 100% |      |      |      |      |      |
|         |        | SERVER  |      |      |      |      |      |      |      | 100% | 100% |      | 100% | 100% |      |
|         | PC1313 | CDT     | 75%  | 100% | 100% | 100% | 83%  |      | 100% | 100% | 100% |      | 83%  | 100% |      |
|         |        | MONITOR |      |      |      |      |      |      |      | 100% |      |      |      |      |      |
|         |        | SERVER  | 100% | 100% | 100% | 100% |      |      | 100% | 100% |      |      |      |      |      |
|         | PC1318 | CDT     | 96%  | 93%  | 100% | 94%  | 100% | 100% | 96%  | 100% | 100% | 100% | 86%  | 100% |      |
|         |        | MOBILE  |      |      |      | 100% |      | 100% |      |      |      |      |      |      |      |
|         |        | MONITOR |      | 100% |      |      |      |      |      |      |      |      |      |      |      |
|         |        | SERVER  |      |      | 100% | 100% | 100% |      |      |      |      |      | 100% | 100% | 100% |
|         | PC1321 | CDT     | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |        | MOBILE  |      |      |      | 100% |      |      |      |      |      |      |      |      |      |
|         |        | SERVER  | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      | 100% |      | 100% |      |      |
|         | PC1328 | CDT     | 100% | 100% | 98%  | 100% | 100% | 95%  | 100% | 100% |      |      |      |      |      |
|         |        | PWS     |      | 100% |      |      |      |      |      |      |      |      |      |      |      |
|         |        | SERVER  | 80%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |      |      |      |      |
|         | PC1335 | CDT     | 100% | 100% | 100% | 100% |      |      | 100% |      | 100% | 100% | 100% |      |      |
|         |        | MOBILE  |      |      |      |      |      |      | 100% |      |      |      |      |      |      |
|         |        | SERVER  | 100% |      |      | 100% | 100% |      | 100% |      |      |      |      |      |      |
|         | PC1336 | CDT     |      |      |      |      |      |      |      |      | 85%  | 100% | 100% | 94%  |      |
|         | PC1340 | CDT     | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |        | MOBILE  |      |      |      |      |      |      |      |      |      | 100% |      |      |      |
| SERVER  |        | 100%    | 100% | 100% | 100% | 100% | 100% | 100% |      | 100% | 100% | 100% | 100% |      |      |
| PC1341  | CDT    | 100%    | 100% | 100% | 99%  | 98%  | 98%  | 97%  | 98%  | 95%  | 100% | 100% | 100% |      |      |
|         | MOBILE |         |      |      |      |      |      | 100% |      |      | 100% |      |      |      |      |
|         | SERVER | 100%    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      | 80%  |      |      |
| PC1344  | CDT    | 100%    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |      |
|         | SERVER |         | 100% | 100% | 100% | 100% | 100% |      |      |      |      |      |      |      |      |
| PC1346  | CDT    | 100%    |      | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      | 100% |      |      |      |
|         | SERVER | 100%    | 100% |      |      | 100% |      |      |      |      | 100% |      |      |      |      |
| PC1347  | CDT    |         |      |      |      |      |      |      |      |      | 100% | 100% | 100% | 100% |      |
|         | MOBILE |         |      |      |      |      |      |      |      |      |      |      |      | 100% |      |
|         | SERVER |         |      |      |      |      |      |      | 100% | 100% |      |      |      | 100% |      |
| PC1348  | CDT    |         |      |      |      |      |      |      |      | 100% | 93%  | 100% | 100% | 100% |      |
|         | PWS    |         |      |      |      |      |      |      |      | 100% |      |      |      |      |      |
|         | SERVER |         |      |      |      |      |      |      |      | 100% | 100% | 100% | 100% |      |      |

| Country | Locid   | Brand   | Year 2004 |      |      |      |      |      |      |      |      |      |      |      |
|---------|---------|---------|-----------|------|------|------|------|------|------|------|------|------|------|------|
|         |         |         | Month     |      |      |      |      |      |      |      |      |      |      |      |
|         |         |         | 1         | 2    | 3    | 4    | 5    | 6    | 7    | 8    | 9    | 10   | 11   | 12   |
|         |         |         | FTF       | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  |
|         | PC1403  | CDT     | 95%       | 98%  | 98%  | 96%  | 94%  | 98%  | 98%  | 97%  | 96%  | 95%  | 100% | 96%  |
|         |         | MONITOR |           |      |      | 100% |      |      |      |      |      |      |      |      |
|         |         | SERVER  | 100%      | 83%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      | 75%  |
|         | PC1408  | CDT     |           |      |      |      |      |      |      |      | 100% | 100% | 100% | 100% |
|         |         | SERVER  |           |      |      |      |      |      |      | 100% |      | 100% |      | 100% |
|         | PC1501  | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |         | MOBILE  | 100%      |      | 100% |      |      | 100% |      |      |      |      | 100% |      |
|         |         | SERVER  | 100%      | 100% | 100% | 100% | 100% | 100% | 95%  | 100% | 100% | 100% | 100% | 100% |
|         | PC1504  | CDT     | 100%      |      | 100% |      |      |      |      |      | 100% |      |      |      |
|         |         | MOBILE  |           |      |      |      |      |      |      | 100% |      |      | 100% |      |
|         |         | MONITOR |           |      |      |      | 100% |      |      |      |      |      |      |      |
|         | PC1509  | CDT     |           |      | 100% |      |      |      | 100% |      |      |      |      |      |
|         | PC1512  | CDT     |           |      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |         | MOBILE  |           |      |      |      |      |      |      | 100% |      |      |      |      |
|         |         | SERVER  | 100%      |      |      | 100% | 100% | 100% | 100% |      |      | 100% |      |      |
|         | PC1519  | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         |         | PWS     |           |      | 100% |      |      |      |      |      |      |      |      |      |
|         |         | SERVER  |           | 100% |      | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |      |
|         | PC1530  | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |         | SERVER  |           |      |      | 100% | 100% |      | 100% | 100% | 100% | 100% | 100% | 100% |
|         | PC1531  | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |         | MONITOR |           |      |      |      |      |      |      | 100% |      |      |      |      |
|         |         | SERVER  |           |      | 100% | 100% |      | 100% |      |      |      | 100% |      | 100% |
|         | PC1532  | CDT     |           | 100% | 100% | 100% | 100% |      |      | 100% | 100% | 100% | 100% |      |
|         |         | MONITOR |           |      |      |      |      |      |      | 100% |      |      |      |      |
|         |         | SERVER  | 100%      |      |      | 80%  |      |      | 100% |      |      | 100% |      | 100% |
|         | PC1534  | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% | 80%  |      |      |      |      |      |
|         |         | PWS     |           |      |      |      |      |      |      |      |      |      |      | 100% |
| SERVER  |         | 100%    | 100%      | 100% | 100% | 100% | 100% | 100% |      |      |      |      |      |      |
| PC1536  | CDT     | 100%    | 90%       | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         | MOBILE  |         |           |      |      | 100% |      |      | 100% |      |      |      |      |      |
|         | SERVER  | 100%    | 100%      | 100% | 100% |      |      |      |      |      | 100% |      | 100% |      |
| PC1537  | CDT     |         |           |      |      |      |      |      |      | 100% | 100% | 100% | 100% |      |
|         | MONITOR |         |           |      |      |      |      |      |      |      |      |      | 100% |      |
|         | SERVER  |         |           |      |      |      |      |      |      | 100% |      | 100% |      |      |
| PC1606  | CDT     | 100%    |           | 100% |      | 100% | 100% |      | 100% | 100% |      | 100% |      |      |
|         | SERVER  |         |           |      | 100% | 100% |      |      | 100% |      |      |      |      |      |
| PC1607  | CDT     | 98%     | 98%       | 95%  | 100% | 100% | 100% | 96%  | 100% | 97%  | 100% | 100% | 100% |      |
|         | MOBILE  |         |           |      |      | 100% |      |      |      | 100% | 100% |      | 100% |      |
|         | MONITOR |         |           |      |      |      |      |      | 100% | 100% |      |      |      |      |
|         | PWS     |         |           |      |      |      |      | 100% | 100% |      |      |      |      |      |
|         | SERVER  | 75%     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
| PC1611  | CDT     | 100%    | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         | MOBILE  |         |           |      |      |      |      |      | 100% |      |      |      |      |      |

| Country | Locid  | Brand   | Year 2004 |      |      |      |      |      |      |      |      |      |      |      |
|---------|--------|---------|-----------|------|------|------|------|------|------|------|------|------|------|------|
|         |        |         | Month     |      |      |      |      |      |      |      |      |      |      |      |
|         |        |         | 1         | 2    | 3    | 4    | 5    | 6    | 7    | 8    | 9    | 10   | 11   | 12   |
|         |        | SERVER  | 100%      |      | 100% | 100% |      | 100% |      | 100% | 50%  | 100% |      | 100% |
|         | PC1614 | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |        | SERVER  | 100%      | 100% | 100% | 100% | 100% | 100% | 100% |      |      | 100% | 100% | 100% |
|         | PC1620 | CDT     |           | 80%  |      | 100% | 100% |      | 100% | 100% | 100% |      |      |      |
|         |        | SERVER  | 100%      |      |      | 100% |      | 100% |      |      |      |      |      | 100% |
|         | PC1624 | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 92%  | 100% | 100% | 100% |
|         |        | MOBILE  |           |      |      |      | 100% |      |      |      |      |      |      |      |
|         |        | MONITOR |           | 100% |      |      | 100% |      |      |      |      |      |      | 100% |
|         |        | PWS     |           |      |      |      |      |      |      |      | 100% |      | 100% |      |
|         |        | SERVER  | 100%      | 100% | 80%  | 100% | 100% | 100% | 100% | 100% | 75%  | 100% |      | 100% |
|         | PC1709 | CDT     | 100%      | 100% | 100% | 100% | 100% | 96%  | 100% | 100% | 100% | 100% | 100% | 100% |
|         |        | MOBILE  |           |      |      |      |      |      |      |      |      |      | 100% | 100% |
|         |        | PWS     |           |      |      |      |      | 100% |      |      |      |      | 100% |      |
|         |        | SERVER  | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         | PC1711 | CDT     | 100%      |      |      |      | 100% |      | 100% |      |      |      | 100% | 100% |
|         |        | MOBILE  |           |      |      |      |      |      |      | 100% |      |      |      |      |
|         | PC1717 | CDT     |           |      | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |      | 100% |
|         |        | SERVER  |           |      |      | 100% |      | 100% |      |      |      |      |      |      |
|         | PC1722 | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 83%  | 95%  | 100% | 100% |
|         |        | MOBILE  |           |      |      |      |      | 100% |      |      |      |      |      |      |
|         |        | SERVER  | 100%      | 100% |      | 100% | 100% | 100% |      | 100% |      |      | 100% |      |
|         | PC1807 | CDT     | 97%       | 100% | 100% | 100% | 90%  | 96%  | 100% | 100% | 100% | 100% | 100% | 100% |
|         |        | MOBILE  | 100%      |      | 100% |      |      | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |        | MONITOR |           |      | 100% |      |      |      |      |      |      |      |      |      |
|         |        | PWS     | 100%      | 100% | 100% | 100% | 100% |      | 100% | 100% | 100% | 100% |      | 100% |
|         |        | SERVER  | 91%       | 100% |      | 100% | 100% | 100% |      | 100% | 100% | 100% | 50%  | 100% |
|         | PC1810 | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 93%  | 100% |
|         |        | MOBILE  |           |      | 100% | 100% |      | 100% |      | 100% |      | 100% |      |      |
|         |        | MONITOR |           |      |      |      |      |      |      |      |      |      |      | 100% |
|         |        | SERVER  | 100%      | 100% | 100% | 100% | 100% | 100% | 100% |      | 100% | 83%  |      | 100% |
|         | PC1812 | CDT     |           |      |      |      |      |      |      |      | 100% |      |      | 100% |
|         |        | SERVER  |           |      |      |      |      |      |      | 100% |      |      |      |      |
|         | PC1903 | CDT     | 95%       | 94%  | 93%  | 98%  | 93%  | 97%  | 96%  | 100% | 100% | 100% | 98%  | 97%  |
|         |        | MOBILE  |           |      |      |      | 100% |      |      |      |      |      |      | 100% |
|         |        | SERVER  | 100%      | 100% | 88%  | 100% | 80%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         | PC2001 | CDT     | 97%       | 97%  | 96%  | 97%  | 96%  | 99%  | 100% | 99%  | 100% | 100% | 100% | 100% |
|         |        | MOBILE  |           |      |      |      | 100% |      |      |      |      |      |      |      |
|         |        | SERVER  | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         | PC2002 | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 93%  | 100% | 100% |
|         |        | MONITOR |           |      |      | 100% |      | 100% |      |      |      |      |      |      |
|         |        | SERVER  |           | 100% | 100% | 100% | 100% | 100% | 67%  | 100% | 100% | 100% | 100% | 67%  |
|         | PC2104 | CDT     | 98%       | 98%  | 100% | 100% | 100% | 100% | 100% | 98%  | 100% | 100% | 100% | 100% |
|         |        | MOBILE  |           | 100% |      |      |      |      |      |      |      |      |      | 100% |
|         |        | PWS     |           |      |      |      |      | 100% |      | 100% |      |      |      |      |





|         |         | Year    | 2004 |      |      |      |      |      |      |      |      |      |      |      |      |
|---------|---------|---------|------|------|------|------|------|------|------|------|------|------|------|------|------|
|         |         | Month   | 1    | 2    | 3    | 4    | 5    | 6    | 7    | 8    | 9    | 10   | 11   | 12   |      |
| Country | Locid   | Brand   | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  |      |
|         |         | MONITOR |      |      |      |      |      |      |      | 100% |      |      |      |      |      |
|         |         | SERVER  |      |      |      |      |      |      |      |      |      |      |      | 100% |      |
|         | PC3801  | CDT     |      |      |      | 100% |      |      |      |      |      | 100% |      | 100% |      |
|         |         | SERVER  |      |      |      |      |      |      |      |      | 100% |      |      |      |      |
|         | PCT001  | CDT     | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |         | MONITOR | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
| CHILE   | 091515  | MOBILE  |      |      |      |      |      |      |      |      |      |      | 100% |      |      |
|         | H96484  | CDT     |      |      |      | 67%  |      |      | 100% |      |      |      |      |      | 100% |
| MOBILE  |         |         |      |      |      |      |      |      |      | 100% | 100% |      |      |      |      |
| MONITOR |         |         |      |      |      |      |      |      |      |      |      |      |      | 100% |      |
| V13502  | CDT     | 100%    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         | MOBILE  | 100%    | 100% | 100% | 100% | 93%  | 100% | 97%  | 100% | 92%  | 95%  | 100% | 100% | 100% |      |
|         | MONITOR |         |      |      | 100% | 100% | 100% |      |      |      | 100% | 100% |      |      |      |
|         | PWS     |         | 100% | 100% | 100% | 100% | 100% | 100% | 50%  |      | 100% |      |      | 100% |      |
| V1ENT3  | CDT     |         |      | 100% | 99%  | 99%  | 100% | 100% | 100% | 97%  | 100% | 100% | 100% | 100% |      |
|         | MOBILE  |         |      | 100% |      | 100% | 100% |      | 100% |      | 100% | 100% |      |      |      |
|         | MONITOR |         |      |      |      |      |      |      | 100% | 100% | 100% | 100% | 100% | 100% |      |
| V27121  | CDT     | 100%    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         | MOBILE  | 100%    |      |      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         | MONITOR | 100%    | 100% |      |      |      |      |      |      |      |      |      |      |      |      |
|         | PWS     |         |      |      |      | 100% |      |      |      |      |      |      |      |      |      |
|         | SERVER  | 100%    | 100% |      |      |      |      |      |      |      | 100% |      |      | 100% |      |
| V2SO98  | CDT     | 100%    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         | MOBILE  | 100%    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         | MONITOR | 100%    |      | 100% | 100% |      | 100% | 100% | 100% |      |      |      |      |      |      |
|         | SERVER  | 100%    |      | 100% |      | 100% |      |      |      |      |      |      |      |      |      |
| V4INF8  | CDT     | 100%    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         | MONITOR |         |      |      |      | 100% |      | 100% |      | 100% |      |      |      |      |      |
| V5CO01  | CDT     | 100%    | 100% | 94%  | 100% | 100% | 100% | 97%  | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         | MOBILE  | 100%    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         | MONITOR |         |      |      |      | 100% | 100% |      |      |      | 100% | 100% | 100% |      |      |
|         | SERVER  |         | 75%  |      |      | 100% | 100% |      | 100% | 100% |      |      |      | 100% |      |
| V6390M  | CDT     | 100%    | 100% | 100% |      |      |      |      |      |      |      |      |      | 100% |      |
|         | MOBILE  | 100%    |      | 100% |      |      |      |      |      |      | 100% | 100% |      |      |      |
|         | MONITOR |         |      |      |      |      |      |      |      |      | 100% |      |      |      |      |
| V88883  | CDT     | 100%    | 98%  | 95%  | 99%  | 100% | 100% | 99%  | 100% | 99%  | 100% | 97%  | 99%  |      |      |
|         | MOBILE  | 100%    | 100% | 100% | 97%  | 100% | 100% | 98%  | 96%  | 98%  | 96%  | 100% | 97%  |      |      |
|         | MONITOR | 100%    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |      |
|         | PWS     |         |      |      |      |      |      | 100% |      |      | 100% |      |      |      |      |
|         | SERVER  | 100%    | 89%  | 93%  | 100% | 94%  | 100% | 96%  | 86%  | 100% | 100% | 94%  | 100% |      |      |
| V88884  | CDT     | 99%     | 100% | 98%  | 99%  | 100% | 100% | 98%  | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         | MOBILE  | 100%    | 100% | 100% | 100% | 100% | 100% | 97%  | 100% | 100% | 100% | 100% | 97%  |      |      |
|         | MONITOR | 100%    | 100% | 100% | 100% | 100% | 100% | 100% | 75%  | 100% | 100% | 100% | 100% |      |      |
|         | PWS     | 100%    |      |      | 100% |      |      |      |      | 100% |      |      | 100% | 100% |      |

| Country | Locid    | Brand   | Year    |      |      |      |      |      |      |      |      |      |      |      |      |
|---------|----------|---------|---------|------|------|------|------|------|------|------|------|------|------|------|------|
|         |          |         | 2004    |      |      |      |      |      |      |      |      |      |      |      |      |
|         |          |         | Month   | 1    | 2    | 3    | 4    | 5    | 6    | 7    | 8    | 9    | 10   | 11   | 12   |
|         |          | FTF     | FTF     | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  |      |
|         | V88885   | SERVER  | 100%    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 80%  | 100% | 100% | 100% |      |
|         |          | CDT     | 100%    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         |          | MOBILE  | 100%    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 97%  | 100% |      |
|         | V88886   | CDT     | 100%    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         |          | MONITOR |         |      |      |      |      |      |      |      | 100% |      |      |      |      |
|         | V88887   | CDT     | 100%    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         |          | MOBILE  |         |      |      |      |      |      | 100% | 100% |      | 100% | 100% | 100% |      |
|         | V88889   | CDT     |         |      |      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         |          | MOBILE  |         |      |      |      |      |      |      | 100% | 100% | 100% | 100% | 100% |      |
|         | COLOMBIA | ABCL00  | CDT     | 100% | 100% | 100% | 93%  | 100% | 90%  | 100% | 100% | 100% | 100% | 100% | 94%  |
|         |          |         | MOBILE  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |          |         | MONITOR | 100% |      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      | 100% |
| SERVER  |          |         | 100%    |      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
| BCOBTB  |          | CDT     | 100%    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         |          | MOBILE  |         |      |      |      |      |      |      | 100% |      |      |      |      |      |
|         |          | MONITOR | 100%    | 100% | 100% | 100% | 100% | 100% | 100% |      | 100% | 100% | 100% | 100% |      |
|         |          | SERVER  | 100%    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
| BGABCL  |          | CDT     | 100%    | 100% | 100% | 100% | 93%  | 100% | 100% |      | 100% | 100% | 100% | 100% |      |
|         |          | MOBILE  | 100%    | 100% | 100% | 100% | 100% | 100% |      |      |      | 100% | 100% | 100% |      |
|         |          | MONITOR |         |      | 100% | 100% | 100% | 100% |      |      |      | 100% | 100% | 100% |      |
|         |          | SERVER  | 100%    | 100% |      | 100% |      | 100% | 100% |      |      |      | 100% | 100% |      |
| BGASIC  |          | CDT     | 100%    | 100% | 100% | 100% | 98%  | 100% | 99%  | 98%  | 96%  | 100% | 99%  | 99%  |      |
|         |          | MOBILE  | 100%    | 100% | 100% | 100% | 91%  | 100% | 100% | 100% | 100% | 100% | 97%  | 100% |      |
|         |          | MONITOR | 100%    | 100% | 100% | 100% | 95%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         |          | PWS     | 100%    | 100% | 100% | 100% |      | 100% |      | 100% | 100% | 100% | 100% | 100% |      |
|         |          | SERVER  | 100%    | 100% | 100% | 100% | 96%  | 95%  | 100% | 100% | 100% | 100% | 100% | 100% |      |
| BGPTSR  |          | CDT     | 100%    | 100% | 95%  | 100% | 95%  | 100% | 90%  | 100% | 100% | 100% | 95%  | 93%  |      |
|         |          | MOBILE  | 100%    | 100% | 100% | 100% | 100% | 96%  | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         |          | MONITOR | 100%    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         |          | SERVER  | 100%    | 100% | 90%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
| BGSYSL  |          | CDT     | 100%    | 100% | 100% | 96%  | 98%  | 100% | 99%  | 100% | 100% | 100% | 100% | 100% |      |
|         |          | MOBILE  | 100%    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 92%  | 100% | 100% | 100% |      |
|         |          | MONITOR | 100%    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         |          | SERVER  |         |      |      |      |      |      |      |      |      | 50%  |      |      |      |
| BGZURI  |          | CDT     |         | 100% | 100% | 100% | 100% | 100% | 81%  | 100% | 100% | 100% | 63%  | 100% |      |
|         |          | MOBILE  |         |      |      | 100% |      |      |      |      | 100% | 100% | 100% | 100% |      |
|         |          | MONITOR |         |      |      |      |      |      |      |      |      |      | 100% | 100% |      |
|         | PWS      |         |         |      |      | 100% |      |      |      | 100% |      |      | 100% |      |      |
|         | SERVER   |         | 100%    |      |      |      |      |      |      | 100% | 100% | 100% | 100% |      |      |
| QBIBMS  | CDT      |         |         |      |      | 100% | 100% |      | 100% |      |      |      |      |      |      |
|         | MOBILE   |         |         | 100% | 100% |      |      |      |      |      |      |      | 100% |      |      |
|         | MONITOR  |         |         |      |      |      |      |      | 100% |      |      |      |      |      |      |
|         | SERVER   |         |         |      |      |      | 100% | 100% |      |      | 100% | 100% |      |      |      |
| CLBSIC  | CDT      | 100%    | 94%     | 100% | 100% | 100% | 95%  | 100% | 96%  | 96%  | 100% | 100% | 94%  |      |      |



| Country | Locid  | Brand   | Year  |      |      |      |      |      |      |      |      |      |      |      |      |
|---------|--------|---------|-------|------|------|------|------|------|------|------|------|------|------|------|------|
|         |        |         | 2004  |      |      |      |      |      |      |      |      |      |      |      |      |
|         |        |         | Month | 1    | 2    | 3    | 4    | 5    | 6    | 7    | 8    | 9    | 10   | 11   | 12   |
|         |        | FTF     | FTF   | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  |      |
|         |        | MONITOR | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 75%  | 100% | 100% | 100% | 100% |      |
|         |        | SERVER  | 100%  | 100% | 100% |      |      | 100% | 100% |      | 100% | 100% |      | 100% |      |
|         | COMSIS | CDT     | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         |        | MOBILE  | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      | 100% | 100% |      |
|         |        | MONITOR | 100%  | 100% | 100% |      |      | 80%  | 100% | 100% | 100% | 100% |      |      |      |
|         |        | SERVER  | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 75%  | 100% | 100% | 100% |      |      |
|         | CSCA01 | CDT     | 100%  | 100% | 93%  | 100% | 100% | 91%  | 94%  | 100% | 100% | 100% | 100% | 91%  | 100% |
|         |        | MOBILE  | 100%  | 100% | 80%  |      | 100% | 100% | 100% |      | 100% | 100% | 100% | 100% | 100% |
|         |        | MONITOR |       | 100% | 100% | 100% | 100% | 100% | 100% |      |      | 100% | 100% | 100% | 100% |
|         |        | SERVER  |       |      |      | 100% | 50%  |      | 100% | 100% | 100% |      | 100% |      |      |
|         | CURSOF | CDT     | 100%  | 100% | 100% | 100% | 100% | 96%  | 96%  | 99%  | 100% | 99%  | 100% | 100% | 100% |
|         |        | MOBILE  | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |        | MONITOR | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |        | SERVER  | 100%  | 100% | 100% | 100% |      |      |      |      | 100% | 100% | 100% | 100% | 100% |
|         | GILATC | CDT     | 100%  | 100% | 100% | 100% |      | 100% | 100% | 100% |      | 100% | 100% | 100% | 100% |
|         |        | MONITOR |       | 100% | 100% |      |      |      |      |      |      |      |      |      |      |
|         | IBGSVD | CDT     | 100%  | 100% | 100% |      |      | 100% |      | 100% | 100% | 100% | 100% | 100% | 100% |
|         |        | MONITOR | 100%  |      |      |      |      | 100% |      |      |      |      |      |      | 100% |
|         |        | SERVER  |       | 100% |      |      | 100% |      |      |      |      | 100% | 100% |      |      |
|         | INFOTE | CDT     | 100%  |      | 100% | 100% | 100% |      |      |      |      |      |      | 100% | 100% |
|         |        | MOBILE  | 100%  |      |      |      |      |      |      |      |      |      |      |      |      |
|         |        | MONITOR |       |      |      |      |      |      |      |      |      |      |      | 100% |      |
|         | MDBSIC | CDT     | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |      |
|         |        | MOBILE  |       | 100% | 100% | 100% | 100% | 50%  | 100% | 100% | 100% |      |      |      |      |
|         |        | MONITOR |       | 100% |      |      | 100% | 100% | 100% |      |      |      |      |      |      |
|         |        | SERVER  | 100%  | 100% | 100% | 100% | 100% | 100% | 100% |      | 100% |      |      |      |      |
|         | MDCCHP | CDT     | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |        | MOBILE  | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |        | MONITOR | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |        | PWS     |       |      | 100% | 100% |      |      |      |      |      |      |      |      | 100% |
|         |        | SERVER  | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         | MDIBMS | CDT     | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |        | MOBILE  | 100%  | 100% | 100% |      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |        | MONITOR |       |      |      | 100% | 100% | 100% | 100% | 100% | 100% |      | 100% | 100% | 100% |
|         |        | SERVER  | 100%  |      |      |      |      |      |      |      |      |      |      | 100% | 100% |
|         | MESCAF | CDT     | 93%   | 100% | 100% | 100% | 100% | 100% | 97%  | 95%  | 100% | 95%  | 98%  | 100% | 100% |
|         |        | MOBILE  |       | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |        | MONITOR | 100%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      | 100% | 100% | 100% |
|         |        | PWS     |       |      |      | 100% |      |      |      |      |      |      |      |      |      |
|         |        | SERVER  | 100%  | 100% | 100% | 100% | 100% | 100% |      | 100% | 100% | 100% | 100% | 100% | 100% |
|         | SANEIV | CDT     |       | 100% |      |      |      | 100% | 100% |      | 100% |      | 100% |      |      |
|         |        | MOBILE  | 100%  |      |      | 100% |      |      |      |      |      |      |      |      |      |
|         |        | MONITOR | 100%  |      |      | 100% | 100% | 100% |      |      | 100% |      | 100% |      |      |
|         |        | SERVER  | 100%  |      |      | 100% |      |      |      | 100% |      |      |      |      |      |





|         |        | Year    | 2004   |      |      |      |      |      |      |      |      |      |      |      |      |
|---------|--------|---------|--------|------|------|------|------|------|------|------|------|------|------|------|------|
|         |        | Month   | 1      | 2    | 3    | 4    | 5    | 6    | 7    | 8    | 9    | 10   | 11   | 12   |      |
| Country | Locid  | Brand   | FTF    | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  |      |
|         | 002210 | SERVER  | 89%    | 83%  | 100% | 100% | 76%  | 90%  | 89%  | 100% | 90%  | 83%  | 88%  | 100% |      |
|         |        | CDT     | 92%    | 96%  | 90%  | 88%  | 83%  | 84%  | 86%  | 91%  | 92%  | 91%  | 91%  | 89%  |      |
|         |        | MOBILE  | 100%   | 100% |      | 100% | 100% | 100% | 93%  | 100% | 92%  | 100% | 100% | 100% |      |
|         |        | MONITOR | 86%    | 92%  | 100% | 80%  | 69%  | 100% | 85%  | 100% | 80%  | 100% | 85%  | 93%  |      |
|         |        | OPTION  | 100%   |      |      |      |      |      |      |      |      |      |      |      |      |
|         |        | PWS     | 100%   | 100% | 93%  | 100% | 86%  | 88%  | 83%  | 80%  | 100% | 90%  | 100% | 100% |      |
|         |        | SERVER  | 100%   | 93%  | 100% | 100% | 100% | 100% | 79%  | 74%  | 83%  | 80%  | 85%  | 100% |      |
|         | 006215 | CDT     | 97%    | 100% | 97%  | 100% | 100% | 96%  | 100% | 100% | 92%  | 91%  | 100% | 76%  |      |
|         |        | MOBILE  | 91%    | 100% | 94%  | 100% | 100% | 95%  | 100% | 96%  | 82%  | 100% | 100% | 100% |      |
|         |        | MONITOR | 100%   | 100% | 100% |      |      | 100% | 100% | 100% | 100% |      | 100% | 100% |      |
|         |        | PWS     | 100%   |      |      |      |      |      |      |      |      |      |      |      |      |
|         |        | SERVER  | 100%   | 93%  | 100% | 82%  | 100% | 100% | 100% | 95%  | 79%  | 100% | 100% | 100% |      |
|         | 021000 | CDT     | 99%    | 97%  | 99%  | 98%  | 99%  | 98%  | 98%  | 99%  | 97%  | 99%  | 98%  | 98%  |      |
|         |        | MOBILE  | 94%    | 100% | 95%  | 100% | 96%  | 100% | 100% | 100% | 97%  | 100% | 100% | 100% |      |
|         |        | MONITOR | 100%   | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         |        | PWS     | 100%   |      | 100% |      | 100% |      |      |      | 100% |      |      |      |      |
|         |        | SERVER  | 100%   | 100% | 100% | 100% | 89%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         | 040174 | CDT     | 95%    | 97%  | 97%  | 96%  | 100% | 98%  | 98%  | 100% | 93%  | 97%  | 88%  | 100% |      |
|         |        | MOBILE  | 80%    | 75%  |      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         |        | MONITOR |        |      |      | 100% |      | 100% | 100% | 100% | 100% | 100% |      |      |      |
|         |        | SERVER  | 100%   | 100% | 100% | 100% | 100% | 95%  | 100% | 100% | 93%  | 83%  | 100% | 100% |      |
|         | 089720 | CDT     | 96%    | 91%  | 98%  | 100% | 96%  | 99%  | 94%  | 91%  | 95%  | 98%  | 95%  | 95%  |      |
|         |        | MOBILE  | 85%    | 84%  | 94%  | 96%  | 97%  | 92%  | 86%  | 81%  | 76%  | 89%  | 83%  | 82%  |      |
|         |        | MONITOR | 100%   | 90%  | 100% | 100% | 100% | 100% | 100% | 100% | 86%  | 100% | 95%  | 100% |      |
|         |        | PWS     |        | 100% | 100% | 100% | 100% | 100% |      |      | 100% |      |      |      |      |
|         |        | SERVER  | 90%    | 79%  | 93%  | 95%  | 77%  | 100% | 86%  | 94%  | 100% | 100% | 94%  | 92%  |      |
|         | MEXICO | 000140  | CDT    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |        |         | MOBILE | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 92%  | 100% | 100% | 100% | 94%  |
| MONITOR |        |         |        |      |      |      |      |      |      |      |      |      | 100% |      |      |
| SERVER  |        |         | 100%   | 100% | 100% | 100% |      |      |      |      | 100% |      |      | 100% |      |
| 000174  |        | CDT     | 100%   | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         |        | SERVER  | 100%   | 100% | 100% | 100% | 100% |      |      | 100% |      |      | 100% |      |      |
| 000748  |        | CDT     | 100%   | 100% | 95%  | 95%  | 100% | 100% | 100% | 100% | 100% | 100% | 92%  | 100% |      |
|         |        | PWS     | 100%   |      |      |      |      |      |      |      |      |      |      |      |      |
| 000824  |        | CDT     | 100%   | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         |        | SERVER  |        |      |      |      |      |      | 100% |      |      |      |      | 100% |      |
| 000826  |        | CDT     | 100%   | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 96%  | 100% | 100% | 100% |      |
|         |        | MONITOR |        | 100% |      |      |      |      |      |      |      |      | 100% | 100% |      |
|         |        | SERVER  |        |      |      |      |      |      |      |      |      |      |      | 100% |      |
| 000832  |        | CDT     | 99%    | 97%  | 97%  | 100% | 98%  | 100% | 99%  | 100% | 100% | 99%  | 99%  | 99%  |      |
|         |        | MONITOR | 100%   | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      | 100% | 100% |      |      |
|         |        | SERVER  | 100%   | 100% | 100% | 91%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
| 000838  | CDT    | 98%     | 100%   | 98%  | 100% | 100% | 98%  | 98%  | 100% | 100% | 100% | 100% | 100% |      |      |
|         | MOBILE | 100%    | 100%   | 100% | 100% |      | 100% | 100% | 100% | 100% | 96%  | 100% | 88%  |      |      |









| Country | Locid   | Brand   | Year 2004 |      |      |      |      |      |      |      |      |      |      |      |
|---------|---------|---------|-----------|------|------|------|------|------|------|------|------|------|------|------|
|         |         |         | Month     |      |      |      |      |      |      |      |      |      |      |      |
|         |         |         | 1         | 2    | 3    | 4    | 5    | 6    | 7    | 8    | 9    | 10   | 11   | 12   |
|         |         |         | FTF       | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  |
|         | D10405  | CDT     | 100%      | 100% | 95%  | 100% | 100% | 100% | 100% | 97%  | 95%  | 100% | 100% | 100% |
|         |         | MONITOR |           | 100% | 100% | 100% |      | 100% |      |      |      |      | 100% |      |
|         |         | SERVER  |           | 100% |      |      |      |      |      |      | 100% | 100% | 100% | 100% |
|         | D11272  | CDT     | 100%      | 100% | 100% |      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         | D12455  | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% |      | 100% | 100% | 100% | 100% |      |
|         |         | MONITOR |           |      |      |      | 100% |      |      |      |      |      |      |      |
|         | D14869  | CDT     | 95%       | 97%  | 100% | 100% | 100% | 100% | 100% |      | 100% | 100% |      |      |
|         |         | MONITOR | 100%      |      | 100% |      |      |      |      |      |      |      |      |      |
|         |         | SERVER  | 100%      | 100% |      | 100% | 100% | 100% |      |      | 100% | 100% |      |      |
|         | D15678  | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |         | MONITOR | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         |         | PWS     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 75%  | 100% | 100% | 100% |
|         |         | SERVER  | 100%      | 100% | 100% |      |      |      |      | 100% | 100% |      |      |      |
|         | D20405  | CDT     | 100%      | 100% | 100% | 100% | 100% | 91%  | 100% | 100% | 100% | 100% | 100% | 100% |
|         | D30405  | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% | 95%  | 100% | 100% | 100% |      | 100% |
|         |         | MONITOR |           |      |      |      |      |      |      |      | 100% | 100% |      |      |
|         |         | SERVER  |           |      | 100% | 100% |      |      |      |      |      |      |      |      |
|         | D40405  | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 93%  | 100% | 100% |
|         | D50405  | CDT     | 100%      | 100% | 95%  | 100% | 100% | 100% | 100% | 100% | 100% | 93%  | 100% | 100% |
|         |         | MONITOR |           |      |      |      |      |      | 100% |      | 100% |      |      | 100% |
|         |         | SERVER  |           |      |      |      |      |      | 100% |      | 100% |      |      |      |
|         | D70000  | CDT     |           | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|         | D70001  | CDT     |           | 100% |      |      |      |      |      | 100% |      |      |      |      |
|         | D70002  | CDT     |           |      |      | 100% | 100% | 100% | 100% |      | 100% | 100% |      |      |
|         | D70003  | CDT     |           |      |      |      |      |      |      |      |      |      | 100% |      |
|         | D80000  | CDT     | 91%       | 100% | 100% | 100% | 100% |      | 100% | 100% | 100% |      | 100% | 100% |
|         | D80001  | CDT     | 100%      | 100% | 100% | 100% | 95%  | 100% | 100% | 100% | 100% | 83%  |      | 100% |
|         | D80003  | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 86%  | 100% | 100% | 100% |
| D80004  | CDT     | 100%    | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |      |      |
|         | SERVER  |         | 100%      | 100% | 100% |      | 100% | 100% | 100% |      |      |      |      |      |
| D80006  | CDT     | 100%    | 100%      | 94%  | 100% | 100% | 100% | 92%  | 100% | 100% | 100% | 100% | 100% |      |
|         | MONITOR |         | 100%      |      | 100% |      |      |      |      |      |      |      |      |      |
| D80007  | CDT     | 100%    | 100%      | 100% | 100% |      |      |      | 100% | 100% | 100% | 100% | 100% |      |
| D80010  | CDT     | 100%    | 100%      | 100% |      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
| D80012  | CDT     | 100%    | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |      |      |      |
|         | MONITOR | 100%    |           | 100% | 100% |      |      |      |      |      |      |      |      |      |
|         | SERVER  | 100%    | 100%      |      | 100% |      |      |      | 100% |      |      |      |      |      |
| D80013  | CDT     | 92%     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         | MONITOR |         |           |      |      |      |      | 100% |      |      |      |      |      |      |
|         | SERVER  |         |           |      |      |      |      |      |      |      |      | 100% |      |      |
| D80014  | CDT     | 100%    | 100%      | 93%  | 100% | 100% | 96%  | 100% | 100% | 100% | 100% | 100% | 100% |      |
|         | MONITOR |         |           |      |      | 100% | 100% | 100% |      | 100% |      |      |      |      |
|         | PWS     |         |           |      |      |      |      |      | 100% |      |      |      |      |      |
|         | SERVER  | 100%    |           |      |      | 100% |      | 100% | 100% |      | 100% |      |      |      |





|          |        |         | Year 2004 |      |      |      |      |      |      |      |      |      |      |      |
|----------|--------|---------|-----------|------|------|------|------|------|------|------|------|------|------|------|
|          |        |         | Month     |      |      |      |      |      |      |      |      |      |      |      |
|          |        |         | 1         | 2    | 3    | 4    | 5    | 6    | 7    | 8    | 9    | 10   | 11   | 12   |
| Country  | Locid  | Brand   | FTF       | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  | FTF  |
|          | D80066 | CDT     |           |      |      |      |      |      |      | 100% |      |      | 100% |      |
|          | D80068 | CDT     |           |      |      |      |      |      |      |      |      | 100% | 100% | 100% |
|          | D80069 | CDT     |           |      |      |      |      |      | 100% | 100% |      | 100% |      | 100% |
|          | D80070 | CDT     |           |      |      |      |      |      |      |      |      | 100% |      |      |
|          |        | MONITOR |           |      |      |      |      |      |      |      |      | 100% |      | 100% |
|          | D80071 | CDT     |           |      |      |      |      | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|          | D80073 | CDT     |           |      |      |      |      |      | 100% |      | 100% |      | 100% | 100% |
|          | D80074 | CDT     |           |      |      |      |      |      |      |      | 100% | 100% | 100% | 100% |
|          | D80075 | CDT     |           |      |      |      |      |      | 100% |      |      | 100% | 100% |      |
|          |        | MOBILE  |           |      |      |      |      |      | 100% | 100% | 100% | 100% | 100% | 100% |
|          | D80076 | CDT     |           |      |      |      |      |      |      |      | 100% |      | 100% |      |
|          | D80077 | CDT     |           |      |      |      |      |      |      |      | 100% | 100% | 100% | 100% |
|          | D80078 | MOBILE  |           |      |      |      |      |      |      | 100% | 100% | 100% | 100% | 100% |
|          | D80079 | CDT     |           |      |      |      |      |      |      | 100% | 100% | 100% | 100% |      |
|          | D80081 | CDT     |           |      |      |      |      |      |      |      |      |      | 100% | 100% |
|          | D80421 | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|          |        | PWS     |           |      |      |      |      | 100% |      | 100% | 100% |      | 100% |      |
| PARAGUAY | D00300 | CDT     | 90%       | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|          |        | MOBILE  |           | 100% |      | 100% | 100% | 100% |      |      | 100% | 100% |      |      |
|          |        | SERVER  | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|          | D00400 | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |      |      |
|          |        | MOBILE  | 100%      | 100% | 100% |      | 100% |      | 100% | 100% | 100% |      |      |      |
|          |        | MONITOR |           | 100% |      |      |      |      |      |      |      |      |      |      |
|          |        | SERVER  |           |      |      |      | 100% | 100% | 100% | 100% |      |      |      |      |
|          | D01900 | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |      |
|          |        | MOBILE  |           |      | 100% | 100% | 100% | 100% |      |      | 100% | 100% |      |      |
|          |        | SERVER  | 100%      |      |      | 100% | 100% | 100% |      |      | 100% |      |      |      |
|          | D02100 | CDT     | 100%      | 100% | 100% | 100% | 100% |      | 100% |      |      |      |      |      |
|          |        | SERVER  | 100%      | 100% |      |      |      |      |      |      |      |      |      |      |
| PERU     | 015750 | MOBILE  | 100%      |      |      |      |      |      |      |      |      |      |      |      |
|          | 099008 | CDT     | 100%      |      |      |      |      |      |      |      |      |      |      |      |
|          |        | MOBILE  | 100%      |      |      |      |      |      |      |      |      |      |      |      |
|          |        | MONITOR | 100%      |      |      |      |      |      |      |      |      |      |      |      |
|          |        | SERVER  | 100%      |      |      |      |      |      |      |      |      |      |      |      |
|          | PC0001 | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|          |        | MOBILE  | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|          |        | MONITOR | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|          |        | SERVER  | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|          | PC0002 | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|          |        | MOBILE  |           | 100% | 100% | 100% |      | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|          |        | MONITOR |           | 100% | 100% |      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|          |        | PWS     |           |      |      |      |      |      |      |      |      |      |      | 100% |
|          |        | SERVER  |           | 100% | 100% |      |      | 100% | 100% |      | 100% | 100% | 100% |      |
|          | PC0003 | CDT     | 100%      | 100% | 100% | 100% | 100% | 99%  | 100% | 100% | 100% | 100% | 100% | 100% |

| Country   | Locid   | Brand   | Year 2004 |      |      |      |      |      |      |      |      |      |      |      |      |      |
|-----------|---------|---------|-----------|------|------|------|------|------|------|------|------|------|------|------|------|------|
|           |         |         | Month     |      |      |      |      |      |      |      |      |      |      |      |      |      |
|           |         |         | 1         | 2    | 3    | 4    | 5    | 6    | 7    | 8    | 9    | 10   | 11   | 12   |      |      |
|           |         | MOBILE  | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 98%  | 100% |      |
|           |         | MONITOR | 100%      | 100% | 97%  | 98%  | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|           |         | PWS     |           |      |      |      |      |      |      | 100% |      |      |      |      | 100% |      |
|           |         | SERVER  | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|           | PC0004  | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 97%  |      |
|           |         | MOBILE  | 100%      | 100% | 100% | 100% | 100% | 98%  | 100% | 100% | 99%  | 100% | 100% | 100% | 100% |      |
|           |         | MONITOR | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|           |         | PWS     |           |      | 100% |      |      |      |      | 100% |      |      |      |      |      |      |
|           | PC0005  | CDT     | 100%      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|           |         | MOBILE  |           | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |      |
|           |         | MONITOR |           | 100% | 100% |      |      | 100% | 100% |      | 100% | 100% | 100% | 100% | 100% |      |
|           |         | SERVER  | 100%      | 100% | 100% | 100% | 100% | 100% | 100% |      |      | 100% | 100% |      |      |      |
|           | PC0006  | CDT     |           |      |      |      |      |      |      |      |      | 100% | 100% | 100% | 100% |      |
|           |         | MOBILE  |           |      |      |      |      |      |      |      |      | 100% | 100% | 100% | 100% |      |
|           |         | MONITOR |           |      |      |      |      |      |      |      |      | 100% | 100% | 100% | 100% |      |
|           |         | SERVER  |           |      |      |      |      |      |      |      | 100% | 100% | 100% | 100% | 100% |      |
|           | PC0007  | CDT     |           |      |      |      |      |      |      |      |      | 100% | 100% | 100% | 100% |      |
|           |         | MOBILE  |           |      |      |      |      |      |      |      |      | 100% | 100% | 100% | 100% |      |
|           |         | MONITOR |           |      |      |      |      |      |      |      |      | 100% | 100% | 100% | 100% |      |
|           |         | SERVER  |           |      |      |      |      |      |      |      |      | 100% |      | 100% | 100% |      |
|           | PC0008  | CDT     |           |      |      |      |      |      |      |      |      | 100% | 100% |      | 100% |      |
|           | PC0009  | CDT     |           |      |      |      |      |      |      |      |      | 100% | 100% | 100% | 100% |      |
|           |         | MOBILE  |           |      |      |      |      |      |      |      |      | 80%  | 100% | 100% | 100% |      |
|           |         | MONITOR |           |      |      |      |      |      |      |      |      | 100% | 100% | 100% | 100% |      |
|           |         | SERVER  |           |      |      |      |      |      |      |      |      | 100% | 100% | 100% | 100% |      |
|           | PC0010  | CDT     |           |      |      |      |      |      |      |      |      |      | 100% | 100% | 100% |      |
|           |         | MOBILE  |           |      |      |      |      |      |      |      |      | 100% |      | 100% | 100% |      |
|           |         | MONITOR |           |      |      |      |      |      |      |      |      | 100% |      | 100% | 100% |      |
|           |         | SERVER  |           |      |      |      |      |      |      |      |      |      | 100% | 100% | 100% |      |
|           | URUGUAY | D00300  | CDT       | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|           |         |         | MOBILE    |      |      |      |      |      |      |      |      | 100% | 100% |      |      |      |
|           |         |         | SERVER    | 100% |      | 100% |      | 100% | 100% |      |      |      |      |      | 100% |      |
|           |         | D00400  | CDT       | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|           |         |         | SERVER    | 50%  | 100% |      | 100% | 100% |      | 100% | 100% |      |      |      |      |      |
|           |         | D04000  | CDT       | 100% | 98%  | 100% | 100% | 100% | 99%  | 100% | 100% | 100% | 100% | 100% | 100% | 99%  |
|           |         |         | MOBILE    | 100% |      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|           |         |         | SERVER    | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 92%  | 100% | 100% | 100% | 100% |
|           |         | D05000  | CDT       | 100% | 100% |      | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% |
|           |         |         | MOBILE    | 100% | 100% |      |      |      | 100% | 100% | 100% | 100% |      |      |      | 100% |
|           |         |         | MONITOR   |      |      |      |      |      |      |      |      |      |      | 100% |      |      |
| SERVER    |         |         |           |      |      |      |      |      |      |      |      |      |      | 100% | 100% |      |
| VENEZUELA | 010117  | CDT     | 100%      | 100% | 80%  |      | 100% | 100% | 100% | 100% | 88%  | 100% | 100% | 100% |      |      |
|           |         | MOBILE  | 100%      | 100% |      |      | 100% | 100% | 100% |      |      |      |      | 100% |      |      |







|           |         | Year    |       |
|-----------|---------|---------|-------|
|           |         | Month   | Total |
| Country   | Locid   | Brand   | FTF   |
| ARGENTINA | D03100  | CDT     | 98%   |
|           |         | MOBILE  | 99%   |
|           |         | MONITOR | 100%  |
|           |         | SERVER  | 100%  |
|           | D03300  | CDT     | 100%  |
|           |         | MOBILE  | 100%  |
|           |         | SERVER  | 96%   |
|           | D03400  | CDT     | 100%  |
|           |         | MOBILE  | 100%  |
|           |         | SERVER  | 100%  |
|           | D03600  | CDT     | 100%  |
|           |         | MOBILE  | 100%  |
|           |         | SERVER  | 100%  |
|           | D03800  | CDT     | 100%  |
|           |         | MOBILE  | 100%  |
|           |         | MONITOR | 100%  |
|           | D03900  | CDT     | 100%  |
|           |         | MOBILE  | 100%  |
|           |         | MONITOR | 100%  |
|           |         | SERVER  | 94%   |
|           | D04100  | CDT     | 100%  |
|           |         | SERVER  | 100%  |
|           | D04300  | CDT     | 99%   |
|           |         | MOBILE  | 100%  |
|           |         | SERVER  | 100%  |
|           | D04600  | CDT     | 100%  |
|           |         | MOBILE  | 100%  |
|           |         | MONITOR | 100%  |
|           |         | SERVER  | 100%  |
|           | D07800  | CDT     | 99%   |
|           |         | MOBILE  | 100%  |
|           |         | SERVER  | 94%   |
| D08300    | CDT     | 99%     |       |
|           | MOBILE  | 100%    |       |
|           | MONITOR | 100%    |       |
|           | SERVER  | 100%    |       |
| BRAZIL    | PC1001  | CDT     | 100%  |
|           |         | MOBILE  | 100%  |
|           |         | MONITOR | 100%  |
|           |         | SERVER  | 100%  |
|           | PC1003  | CDT     | 98%   |
|           |         | MOBILE  | 100%  |
|           |         | SERVER  | 98%   |
| PC1007    | CDT     | 100%    |       |

|         |         | Year    |       |
|---------|---------|---------|-------|
|         |         | Month   | Total |
| Country | Locid   | Brand   | FTF   |
|         |         | MOBILE  | 100%  |
|         |         | PWS     | 93%   |
|         |         | SERVER  | 100%  |
|         | PC1012  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | PC1016  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | PC1027  | CDT     | 99%   |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 97%   |
|         | PC1033  | CDT     | 99%   |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 96%   |
|         | PC1036  | CDT     | 100%  |
|         |         | SERVER  | 94%   |
|         | PC1044  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | PC1053  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | SERVER  | 100%  |
| PC1056  | CDT     | 99%     |       |
|         | PWS     | 100%    |       |
|         | SERVER  | 100%    |       |
| PC1058  | CDT     | 98%     |       |
|         | MOBILE  | 100%    |       |
|         | SERVER  | 94%     |       |
| PC1061  | CDT     | 100%    |       |
|         | MOBILE  | 100%    |       |
|         | MONITOR | 100%    |       |
|         | SERVER  | 100%    |       |
| PC1069  | CDT     | 99%     |       |
|         | MONITOR | 100%    |       |
|         | SERVER  | 100%    |       |
| PC1072  | CDT     | 98%     |       |
|         | MOBILE  | 100%    |       |
|         | MONITOR | 100%    |       |
|         | SERVER  | 100%    |       |

|         |        | Year    |       |
|---------|--------|---------|-------|
|         |        | Month   | Total |
| Country | Locid  | Brand   | FTF   |
|         | PC1075 | CDT     | 98%   |
|         |        | SERVER  | 100%  |
|         | PC1076 | CDT     | 100%  |
|         |        | MOBILE  | 100%  |
|         |        | MONITOR | 100%  |
|         |        | SERVER  | 100%  |
|         | PC1077 | CDT     | 99%   |
|         |        | SERVER  | 100%  |
|         | PC1080 | CDT     | 99%   |
|         |        | SERVER  | 100%  |
|         | PC1081 | CDT     | 100%  |
|         |        | MOBILE  | 100%  |
|         | PC1084 | CDT     | 100%  |
|         |        | SERVER  | 100%  |
|         | PC1085 | CDT     | 99%   |
|         |        | MOBILE  | 100%  |
|         |        | PWS     | 100%  |
|         |        | SERVER  | 98%   |
|         | PC1086 | CDT     | 100%  |
|         | PC1102 | CDT     | 97%   |
|         |        | MONITOR | 100%  |
|         |        | SERVER  | 100%  |
|         | PC1103 | CDT     | 100%  |
|         | PC1110 | CDT     | 99%   |
|         |        | SERVER  | 100%  |
|         | PC1111 | CDT     | 100%  |
|         |        | MOBILE  | 100%  |
|         |        | PWS     | 100%  |
|         |        | SERVER  | 100%  |
|         | PC1117 | CDT     | 99%   |
| SERVER  |        | 96%     |       |
| PC1123  | CDT    | 100%    |       |
|         | SERVER | 100%    |       |
| PC1136  | CDT    | 100%    |       |
|         | MOBILE | 100%    |       |
|         | SERVER | 100%    |       |
| PC1137  | CDT    | 100%    |       |
|         | MOBILE | 100%    |       |
|         | PWS    | 100%    |       |
|         | SERVER | 100%    |       |
| PC1145  | CDT    | 100%    |       |
|         | SERVER | 100%    |       |
| PC1151  | CDT    | 100%    |       |
|         | MOBILE | 100%    |       |

|         |         | Year    |       |
|---------|---------|---------|-------|
|         |         | Month   | Total |
| Country | Locid   | Brand   | FTF   |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 67%   |
|         |         | SERVER  | 93%   |
|         | PC1152  | CDT     | 97%   |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 95%   |
|         | PC1153  | CDT     | 99%   |
|         |         | MOBILE  | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | PC1155  | CDT     | 99%   |
|         |         | SERVER  | 100%  |
|         | PC1158  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | PC1159  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | PC1160  | CDT     | 100%  |
|         |         | SERVER  | 97%   |
|         | PC1202  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | PC1203  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
| MONITOR |         | 100%    |       |
| PWS     |         | 100%    |       |
| SERVER  |         | 100%    |       |
| PC1204  | CDT     | 100%    |       |
|         | MOBILE  | 100%    |       |
|         | MONITOR | 100%    |       |
|         | PWS     | 100%    |       |
|         | SERVER  | 100%    |       |
| PC1215  | CDT     | 100%    |       |
|         | SERVER  | 100%    |       |
| PC1220  | CDT     | 100%    |       |
|         | SERVER  | 100%    |       |
| PC1234  | SERVER  | 100%    |       |
| PC1236  | CDT     | 99%     |       |
|         | MOBILE  | 100%    |       |
|         | PWS     | 100%    |       |
|         | SERVER  | 100%    |       |

|         |        | Year    |       |
|---------|--------|---------|-------|
|         |        | Month   | Total |
| Country | Locid  | Brand   | FTF   |
|         | PC1238 | CDT     | 100%  |
|         |        | MOBILE  | 100%  |
|         |        | SERVER  | 100%  |
|         | PC1239 | CDT     | 100%  |
|         |        | MOBILE  | 100%  |
|         |        | MONITOR | 100%  |
|         |        | PWS     | 100%  |
|         |        | SERVER  | 67%   |
|         | PC1240 | CDT     | 100%  |
|         |        | MONITOR | 100%  |
|         |        | SERVER  | 100%  |
|         | PC1313 | CDT     | 92%   |
|         |        | MONITOR | 100%  |
|         |        | SERVER  | 100%  |
|         | PC1318 | CDT     | 97%   |
|         |        | MOBILE  | 100%  |
|         |        | MONITOR | 100%  |
|         |        | SERVER  | 100%  |
|         | PC1321 | CDT     | 100%  |
|         |        | MOBILE  | 100%  |
|         |        | SERVER  | 100%  |
|         | PC1328 | CDT     | 99%   |
|         |        | PWS     | 100%  |
|         |        | SERVER  | 97%   |
|         | PC1335 | CDT     | 100%  |
|         |        | MOBILE  | 100%  |
|         |        | SERVER  | 100%  |
| PC1336  | CDT    | 90%     |       |
| PC1340  | CDT    | 100%    |       |
|         | MOBILE | 100%    |       |
|         | SERVER | 100%    |       |
| PC1341  | CDT    | 99%     |       |
|         | MOBILE | 100%    |       |
|         | SERVER | 97%     |       |
| PC1344  | CDT    | 100%    |       |
|         | SERVER | 100%    |       |
| PC1346  | CDT    | 100%    |       |
|         | SERVER | 100%    |       |
| PC1347  | CDT    | 100%    |       |
|         | MOBILE | 100%    |       |
|         | SERVER | 100%    |       |
| PC1348  | CDT    | 98%     |       |
|         | PWS    | 100%    |       |
|         | SERVER | 100%    |       |

|         |         | Year    |       |
|---------|---------|---------|-------|
|         |         | Month   | Total |
| Country | Locid   | Brand   | FTF   |
|         | PC1403  | CDT     | 97%   |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 94%   |
|         | PC1408  | CDT     | 100%  |
|         |         | SERVER  | 100%  |
|         | PC1501  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | SERVER  | 100%  |
|         | PC1504  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         | PC1509  | CDT     | 100%  |
|         | PC1512  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | SERVER  | 100%  |
|         | PC1519  | CDT     | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | PC1530  | CDT     | 100%  |
|         |         | SERVER  | 100%  |
|         | PC1531  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | PC1532  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 89%   |
|         | PC1534  | CDT     | 97%   |
| PWS     |         | 100%    |       |
| SERVER  |         | 100%    |       |
| PC1536  | CDT     | 99%     |       |
|         | MOBILE  | 100%    |       |
|         | SERVER  | 100%    |       |
| PC1537  | CDT     | 100%    |       |
|         | MONITOR | 100%    |       |
|         | SERVER  | 100%    |       |
| PC1606  | CDT     | 100%    |       |
|         | SERVER  | 100%    |       |
| PC1607  | CDT     | 99%     |       |
|         | MOBILE  | 100%    |       |
|         | MONITOR | 100%    |       |
|         | PWS     | 100%    |       |
|         | SERVER  | 99%     |       |
| PC1611  | CDT     | 100%    |       |
|         | MOBILE  | 100%    |       |

|         |        | Year    |       |
|---------|--------|---------|-------|
|         |        | Month   | Total |
| Country | Locid  | Brand   | FTF   |
|         |        | SERVER  | 94%   |
|         | PC1614 | CDT     | 100%  |
|         |        | SERVER  | 100%  |
|         | PC1620 | CDT     | 90%   |
|         |        | SERVER  | 100%  |
|         | PC1624 | CDT     | 100%  |
|         |        | MOBILE  | 100%  |
|         |        | MONITOR | 100%  |
|         |        | PWS     | 100%  |
|         | PC1709 | SERVER  | 94%   |
|         |        | CDT     | 99%   |
|         |        | MOBILE  | 100%  |
|         |        | PWS     | 100%  |
|         | PC1711 | SERVER  | 100%  |
|         |        | MOBILE  | 100%  |
|         | PC1717 | CDT     | 100%  |
|         |        | SERVER  | 100%  |
|         | PC1722 | CDT     | 97%   |
|         |        | MOBILE  | 100%  |
|         |        | SERVER  | 100%  |
|         | PC1807 | CDT     | 98%   |
|         |        | MOBILE  | 100%  |
|         |        | MONITOR | 100%  |
|         |        | PWS     | 100%  |
|         |        | SERVER  | 95%   |
|         | PC1810 | CDT     | 99%   |
|         |        | MOBILE  | 100%  |
|         |        | MONITOR | 100%  |
|         |        | SERVER  | 96%   |
|         | PC1812 | CDT     | 100%  |
|         |        | SERVER  | 100%  |
|         | PC1903 | CDT     | 96%   |
|         |        | MOBILE  | 100%  |
|         |        | SERVER  | 96%   |
|         | PC2001 | CDT     | 98%   |
|         |        | MOBILE  | 100%  |
|         |        | SERVER  | 100%  |
|         | PC2002 | CDT     | 99%   |
|         |        | MONITOR | 100%  |
|         |        | SERVER  | 93%   |
|         | PC2104 | CDT     | 100%  |
|         |        | MOBILE  | 100%  |
| PWS     |        | 100%    |       |



|         |         | Year    |       |
|---------|---------|---------|-------|
|         |         | Month   | Total |
| Country | Locid   | Brand   | FTF   |
|         |         | SERVER  | 100%  |
|         | PC2201  | CDT     | 99%   |
|         |         | MOBILE  | 100%  |
|         |         | SERVER  | 100%  |
|         | PC2204  | CDT     | 99%   |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | PC2208  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | SERVER  | 97%   |
|         | PC2305  | CDT     | 98%   |
|         |         | SERVER  | 100%  |
|         | PC2401  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | SERVER  | 100%  |
|         | PC2404  | CDT     | 100%  |
|         | PC2501  | CDT     | 100%  |
|         |         | SERVER  | 100%  |
|         | PC2605  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | PC2704  | CDT     | 100%  |
|         |         | SERVER  | 100%  |
|         | PC2803  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | SERVER  | 100%  |
|         | PC2902  | CDT     | 99%   |
|         |         | SERVER  | 100%  |
|         | PC3006  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | SERVER  | 100%  |
|         | PC3007  | CDT     | 99%   |
|         |         | MOBILE  | 100%  |
| SERVER  |         | 100%    |       |
| PC3402  | CDT     | 97%     |       |
|         | MONITOR | 100%    |       |
|         | SERVER  | 100%    |       |
| PC3502  | CDT     | 97%     |       |
|         | MOBILE  | 100%    |       |
|         | SERVER  | 93%     |       |
| PC3601  | CDT     | 99%     |       |
|         | SERVER  | 100%    |       |
| PC3702  | CDT     | 100%    |       |
|         | MOBILE  | 100%    |       |

|         |        | Year    |       |
|---------|--------|---------|-------|
|         |        | Month   | Total |
| Country | Locid  | Brand   | FTF   |
|         |        | MONITOR | 100%  |
|         |        | SERVER  | 100%  |
|         | PC3801 | CDT     | 100%  |
|         |        | SERVER  | 100%  |
|         | PCT001 | CDT     | 100%  |
|         |        | MONITOR | 100%  |
| CHILE   | 091515 | MOBILE  | 100%  |
|         | H96484 | CDT     | 86%   |
|         |        | MOBILE  | 100%  |
|         |        | MONITOR | 100%  |
|         | V13502 | CDT     | 100%  |
|         |        | MOBILE  | 98%   |
|         |        | MONITOR | 100%  |
|         |        | PWS     | 93%   |
|         | V1ENT3 | CDT     | 99%   |
|         |        | MOBILE  | 100%  |
|         |        | MONITOR | 100%  |
|         | V27121 | CDT     | 100%  |
|         |        | MOBILE  | 100%  |
|         |        | MONITOR | 100%  |
|         |        | PWS     | 100%  |
|         |        | SERVER  | 100%  |
|         | V2SO98 | CDT     | 100%  |
|         |        | MOBILE  | 100%  |
|         |        | MONITOR | 100%  |
|         |        | SERVER  | 100%  |
|         | V4INF8 | CDT     | 100%  |
|         |        | MONITOR | 100%  |
|         | V5CO01 | CDT     | 99%   |
|         |        | MOBILE  | 100%  |
|         |        | MONITOR | 100%  |
|         |        | SERVER  | 92%   |
|         | V6390M | CDT     | 100%  |
|         |        | MOBILE  | 100%  |
|         |        | MONITOR | 100%  |
|         | V88883 | CDT     | 99%   |
|         |        | MOBILE  | 98%   |
|         |        | MONITOR | 100%  |
|         |        | PWS     | 100%  |
|         |        | SERVER  | 96%   |
|         | V88884 | CDT     | 99%   |
|         |        | MOBILE  | 99%   |
|         |        | MONITOR | 97%   |
|         |        | PWS     | 100%  |

|         |          | Year    |         |      |
|---------|----------|---------|---------|------|
|         |          | Month   | Total   |      |
| Country | Locid    | Brand   | FTF     |      |
|         | V88885   | SERVER  | 99%     |      |
|         |          | CDT     | 100%    |      |
|         |          | MOBILE  | 99%     |      |
|         | V88886   | CDT     | 100%    |      |
|         |          | MONITOR | 100%    |      |
|         | V88887   | CDT     | 100%    |      |
|         |          | MOBILE  | 100%    |      |
|         | V88889   | CDT     | 100%    |      |
|         |          | MOBILE  | 100%    |      |
|         | COLOMBIA | ABCL00  | CDT     | 98%  |
|         |          |         | MOBILE  | 100% |
|         |          |         | MONITOR | 100% |
| SERVER  |          |         | 100%    |      |
| BCOBTA  |          | CDT     | 100%    |      |
|         |          | MOBILE  | 100%    |      |
|         |          | MONITOR | 100%    |      |
|         |          | SERVER  | 100%    |      |
| BGABCL  |          | CDT     | 99%     |      |
|         |          | MOBILE  | 100%    |      |
|         |          | MONITOR | 100%    |      |
|         |          | SERVER  | 100%    |      |
| BGASIC  |          | CDT     | 99%     |      |
|         |          | MOBILE  | 99%     |      |
|         |          | MONITOR | 100%    |      |
|         |          | PWS     | 100%    |      |
|         |          | SERVER  | 99%     |      |
| BGPTSR  |          | CDT     | 98%     |      |
|         |          | MOBILE  | 100%    |      |
|         |          | MONITOR | 100%    |      |
|         |          | SERVER  | 99%     |      |
| BGSYSL  |          | CDT     | 99%     |      |
|         |          | MOBILE  | 99%     |      |
|         |          | MONITOR | 100%    |      |
|         |          | SERVER  | 50%     |      |
| BGZURI  |          | CDT     | 92%     |      |
|         |          | MOBILE  | 100%    |      |
|         |          | MONITOR | 100%    |      |
|         |          | PWS     | 100%    |      |
|         |          | SERVER  | 100%    |      |
| BQIBMS  |          | CDT     | 100%    |      |
|         |          | MOBILE  | 100%    |      |
|         | MONITOR  | 100%    |         |      |
|         | SERVER   | 100%    |         |      |
| CLBSIC  | CDT      | 98%     |         |      |

|         |         | Year    |        |     |
|---------|---------|---------|--------|-----|
|         |         | Month   | Total  |     |
| Country | Locid   | Brand   | FTF    |     |
|         |         | MOBILE  | 99%    |     |
|         |         | MONITOR | 100%   |     |
|         |         | SERVER  | 100%   |     |
|         | CLIBMS  | CDT     | 100%   |     |
|         |         | MOBILE  | 100%   |     |
|         |         | MONITOR | 100%   |     |
|         |         | SERVER  | 100%   |     |
|         |         | CLZUR0  | CDT    | 99% |
|         |         |         | MOBILE | 99% |
|         | MONITOR |         | 100%   |     |
|         | SERVER  |         | 97%    |     |
|         | COLS02  | CDT     | 99%    |     |
|         |         | MOBILE  | 100%   |     |
|         |         | MONITOR | 100%   |     |
|         |         | SERVER  | 100%   |     |
|         | COLS03  | CDT     | 100%   |     |
|         | COLS04  | CDT     | 100%   |     |
|         |         | MOBILE  | 100%   |     |
|         |         | MONITOR | 100%   |     |
|         |         | SERVER  | 100%   |     |
|         | COLSOF  | CDT     | 100%   |     |
|         |         | MOBILE  | 98%    |     |
|         |         | MONITOR | 100%   |     |
|         |         | PWS     | 100%   |     |
|         |         | SERVER  | 97%    |     |
|         | COML01  | CDT     | 98%    |     |
|         |         | MOBILE  | 98%    |     |
| MONITOR |         | 99%     |        |     |
| PWS     |         | 100%    |        |     |
| SERVER  |         | 99%     |        |     |
| COML02  | CDT     | 99%     |        |     |
|         | MOBILE  | 100%    |        |     |
|         | MONITOR | 100%    |        |     |
|         | SERVER  | 100%    |        |     |
| COML03  | CDT     | 99%     |        |     |
|         | MOBILE  | 100%    |        |     |
|         | MONITOR | 100%    |        |     |
|         | SERVER  | 100%    |        |     |
| COML04  | CDT     | 99%     |        |     |
|         | MOBILE  | 100%    |        |     |
|         | MONITOR | 100%    |        |     |
|         | SERVER  | 92%     |        |     |
| COML08  | CDT     | 100%    |        |     |
|         | MOBILE  | 100%    |        |     |

|         |         | Year    |       |
|---------|---------|---------|-------|
|         |         | Month   | Total |
| Country | Locid   | Brand   | FTF   |
|         |         | MONITOR | 98%   |
|         |         | SERVER  | 100%  |
|         | COMSIS  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 98%   |
|         |         | SERVER  | 95%   |
|         | CSCA01  | CDT     | 97%   |
|         |         | MOBILE  | 96%   |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 86%   |
|         | CURSOF  | CDT     | 99%   |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | GILATC  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         | IBGSVD  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | INFOTE  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         | MDBSIC  | CDT     | 100%  |
|         |         | MOBILE  | 89%   |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | MDCCHP  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
| MONITOR |         | 100%    |       |
| PWS     |         | 100%    |       |
| SERVER  |         | 100%    |       |
| MDIBMS  | CDT     | 100%    |       |
|         | MOBILE  | 100%    |       |
|         | MONITOR | 100%    |       |
|         | SERVER  | 100%    |       |
| MESCAR  | CDT     | 98%     |       |
|         | MOBILE  | 100%    |       |
|         | MONITOR | 100%    |       |
|         | PWS     | 100%    |       |
|         | SERVER  | 100%    |       |
| SANEIV  | CDT     | 100%    |       |
|         | MOBILE  | 100%    |       |
|         | MONITOR | 100%    |       |
|         | SERVER  | 100%    |       |

|         |         | Year    |       |
|---------|---------|---------|-------|
|         |         | Month   | Total |
| Country | Locid   | Brand   | FTF   |
|         | SELF01  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         | SOLTS1  | CDT     | 92%   |
|         |         | MONITOR | 100%  |
|         | SOLTS2  | CDT     | 92%   |
|         |         | MONITOR | 100%  |
|         | SOLTS3  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         | SOLTS4  | CDT     | 97%   |
|         |         | MONITOR | 100%  |
|         | SOLTS6  | CDT     | 100%  |
|         | TECNIS  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | TMCCIA  | CDT     | 99%   |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | TSDUIT  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | ZURIMN  | CDT     | 94%   |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
| ZURIPR  | CDT     | 100%    |       |
|         | MOBILE  | 100%    |       |
|         | MONITOR | 100%    |       |
|         | PWS     | 100%    |       |
|         | SERVER  | 100%    |       |
| ZURMED  | CDT     | 94%     |       |
|         | MOBILE  | 100%    |       |
|         | SERVER  | 100%    |       |
| ECUADOR | D01191  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | D05410  | CDT     | 100%  |
|         |         | MOBILE  | 99%   |

|         |         | Year    |       |
|---------|---------|---------|-------|
|         |         | Month   | Total |
| Country | Locid   | Brand   | FTF   |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | D14596  | CDT     | 99%   |
|         |         | MOBILE  | 97%   |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | D23000  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         | D41109  | CDT     | 100%  |
|         |         | MOBILE  | 98%   |
|         |         | MONITOR | 98%   |
|         |         | SERVER  | 100%  |
|         | D81550  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | D87531  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | DG1109  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         | DG1550  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | DG3000  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
| DG459B  | CDT     | 100%    |       |
|         | MOBILE  | 100%    |       |
|         | MONITOR | 100%    |       |
|         | SERVER  | 100%    |       |
| LCR     | 000001  | CDT     | 95%   |
|         |         | MOBILE  | 90%   |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 90%   |
|         | 000028  | CDT     | 94%   |
|         |         | MOBILE  | 95%   |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |

|         |        | Year    |       |
|---------|--------|---------|-------|
|         |        | Month   | Total |
| Country | Locid  | Brand   | FTF   |
|         | 002210 | SERVER  | 88%   |
|         |        | CDT     | 89%   |
|         |        | MOBILE  | 98%   |
|         |        | MONITOR | 87%   |
|         |        | OPTION  | 100%  |
|         |        | PWS     | 92%   |
|         |        | SERVER  | 88%   |
|         | 006215 | CDT     | 97%   |
|         |        | MOBILE  | 96%   |
|         |        | MONITOR | 100%  |
|         |        | PWS     | 100%  |
|         |        | SERVER  | 95%   |
|         | 021000 | CDT     | 98%   |
|         |        | MOBILE  | 98%   |
|         |        | MONITOR | 100%  |
|         |        | PWS     | 100%  |
|         |        | SERVER  | 99%   |
|         | 040174 | CDT     | 96%   |
|         |        | MOBILE  | 96%   |
|         |        | MONITOR | 100%  |
|         |        | SERVER  | 98%   |
|         | 089720 | CDT     | 96%   |
|         |        | MOBILE  | 87%   |
|         |        | MONITOR | 98%   |
| PWS     |        | 100%    |       |
| SERVER  |        | 90%     |       |
| MEXICO  | 000140 | CDT     | 100%  |
|         |        | MOBILE  | 99%   |
|         |        | MONITOR | 100%  |
|         |        | SERVER  | 100%  |
|         | 000174 | CDT     | 100%  |
|         |        | SERVER  | 100%  |
|         | 000748 | CDT     | 98%   |
|         |        | PWS     | 100%  |
|         | 000824 | CDT     | 100%  |
|         |        | SERVER  | 100%  |
|         | 000826 | CDT     | 100%  |
|         |        | MONITOR | 100%  |
|         |        | SERVER  | 100%  |
|         | 000832 | CDT     | 99%   |
|         |        | MONITOR | 100%  |
|         |        | SERVER  | 99%   |
|         | 000838 | CDT     | 99%   |
| MOBILE  |        | 98%     |       |



|         |         | Year    |       |
|---------|---------|---------|-------|
|         |         | Month   | Total |
| Country | Locid   | Brand   | FTF   |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | 000852  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | 000874  | CDT     | 99%   |
|         |         | MONITOR | 100%  |
|         | 000906  | CDT     | 100%  |
|         | 000932  | CDT     | 98%   |
|         |         | SERVER  | 100%  |
|         | 000952  | CDT     | 90%   |
|         |         | MONITOR | 100%  |
|         | 000958  | CDT     | 98%   |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         | 001824  | CDT     | 98%   |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | 002852  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | D00044  | CDT     | 99%   |
|         |         | MONITOR | 100%  |
| PWS     |         | 100%    |       |
| SERVER  |         | 100%    |       |
| D00045  | CDT     | 100%    |       |
|         | PWS     | 100%    |       |
| D00046  | CDT     | 100%    |       |
|         | MONITOR | 100%    |       |
|         | PWS     | 100%    |       |
| D00870  | CDT     | 100%    |       |
|         | MONITOR | 100%    |       |
|         | PWS     | 100%    |       |
|         | SERVER  | 100%    |       |
| D01298  | CDT     | 100%    |       |
|         | MOBILE  | 100%    |       |
|         | MONITOR | 100%    |       |
|         | PWS     | 100%    |       |
|         | SERVER  | 100%    |       |
| D01800  | CDT     | 100%    |       |

|         |         | Year    |       |
|---------|---------|---------|-------|
|         |         | Month   | Total |
| Country | Locid   | Brand   | FTF   |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | D02174  | CDT     | 98%   |
|         |         | MOBILE  | 100%  |
|         |         | SERVER  | 100%  |
|         | D02298  | CDT     | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | D03188  | CDT     | 99%   |
|         | D04208  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | D04298  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | D04500  | CDT     | 100%  |
|         |         | MOBILE  | 99%   |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         | D04501  | CDT     | 99%   |
|         |         | MONITOR | 100%  |
|         | D04503  | CDT     | 99%   |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | D04504  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
| SERVER  |         | 100%    |       |
| D04505  | CDT     | 98%     |       |
|         | MONITOR | 100%    |       |
| D04506  | CDT     | 98%     |       |
|         | MONITOR | 100%    |       |
|         | SERVER  | 100%    |       |
| D04507  | CDT     | 100%    |       |
| D04508  | CDT     | 100%    |       |
|         | MONITOR | 100%    |       |
| D04600  | CDT     | 100%    |       |
|         | MONITOR | 100%    |       |
|         | PWS     | 100%    |       |
|         | SERVER  | 100%    |       |
| D05000  | CDT     | 100%    |       |

|         |         | Year    |       |
|---------|---------|---------|-------|
|         |         | Month   | Total |
| Country | Locid   | Brand   | FTF   |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | D05001  | CDT     | 99%   |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | D05500  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | D06298  | CDT     | 99%   |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | D07043  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | D07298  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | D08298  | CDT     | 98%   |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | D09113  | CDT     | 100%  |
|         |         | SERVER  | 83%   |
|         | D09120  | CDT     | 98%   |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
| D09122  | CDT     | 100%    |       |
| D09123  | CDT     | 100%    |       |
|         | MONITOR | 100%    |       |
|         | PWS     | 100%    |       |
|         | SERVER  | 100%    |       |
| D09298  | CDT     | 99%     |       |
|         | MOBILE  | 100%    |       |
|         | MONITOR | 100%    |       |
|         | SERVER  | 100%    |       |
| D09558  | CDT     | 100%    |       |
|         | MONITOR | 100%    |       |
| D09916  | CDT     | 98%     |       |
|         | MONITOR | 100%    |       |
|         | PWS     | 100%    |       |

|         |         | Year    |       |
|---------|---------|---------|-------|
|         |         | Month   | Total |
| Country | Locid   | Brand   | FTF   |
|         | D10405  | CDT     | 99%   |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | D11272  | CDT     | 100%  |
|         | D12455  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         | D14869  | CDT     | 99%   |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | D15678  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 98%   |
|         |         | SERVER  | 100%  |
|         | D20405  | CDT     | 99%   |
|         | D30405  | CDT     | 99%   |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | D40405  | CDT     | 99%   |
|         | D50405  | CDT     | 99%   |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | D70000  | CDT     | 100%  |
|         | D70001  | CDT     | 100%  |
|         | D70002  | CDT     | 100%  |
|         | D70003  | CDT     | 100%  |
|         | D80000  | CDT     | 97%   |
|         | D80001  | CDT     | 98%   |
|         | D80003  | CDT     | 98%   |
|         | D80004  | CDT     | 100%  |
|         |         | SERVER  | 100%  |
|         | D80006  | CDT     | 98%   |
| MONITOR |         | 100%    |       |
| D80007  | CDT     | 100%    |       |
| D80010  | CDT     | 100%    |       |
| D80012  | CDT     | 100%    |       |
|         | MONITOR | 100%    |       |
|         | SERVER  | 100%    |       |
| D80013  | CDT     | 99%     |       |
|         | MONITOR | 100%    |       |
|         | SERVER  | 100%    |       |
| D80014  | CDT     | 98%     |       |
|         | MONITOR | 100%    |       |
|         | PWS     | 100%    |       |
|         | SERVER  | 100%    |       |

|         |         | Year    |       |
|---------|---------|---------|-------|
|         |         | Month   | Total |
| Country | Locid   | Brand   | FTF   |
|         | D80018  | CDT     | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | D80019  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | D80020  | CDT     | 100%  |
|         | D80022  | CDT     | 100%  |
|         | D80023  | CDT     | 99%   |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | D80024  | CDT     | 100%  |
|         | D80026  | CDT     | 100%  |
|         | D80027  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | D80028  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | D80030  | CDT     | 100%  |
|         |         | SERVER  | 100%  |
|         | D80031  | CDT     | 100%  |
|         | D80032  | CDT     | 100%  |
|         | D80033  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
| SERVER  |         | 100%    |       |
| D80034  | CDT     | 99%     |       |
|         | SERVER  | 100%    |       |
| D80035  | CDT     | 100%    |       |
|         | MONITOR | 100%    |       |
|         | SERVER  | 100%    |       |
| D80036  | CDT     | 100%    |       |
|         | MONITOR | 100%    |       |
|         | PWS     | 100%    |       |
|         | SERVER  | 100%    |       |
| D80037  | CDT     | 100%    |       |
|         | SERVER  | 100%    |       |
| D80038  | CDT     | 100%    |       |
|         | MONITOR | 100%    |       |
| D80040  | CDT     | 99%     |       |
|         | MONITOR | 100%    |       |
| D80041  | CDT     | 100%    |       |

|         |         | Year    |       |
|---------|---------|---------|-------|
|         |         | Month   | Total |
| Country | Locid   | Brand   | FTF   |
|         | D80042  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         | D80043  | CDT     | 98%   |
|         | D80044  | CDT     | 98%   |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | D80045  | CDT     | 100%  |
|         | D80046  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | D80047  | CDT     | 98%   |
|         |         | SERVER  | 100%  |
|         | D80048  | CDT     | 99%   |
|         |         | MONITOR | 100%  |
|         | D80050  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         | D80051  | CDT     | 100%  |
|         | D80052  | CDT     | 100%  |
|         | D80053  | CDT     | 100%  |
|         |         | MONITOR | 100%  |
|         |         | SERVER  | 100%  |
|         | D80054  | CDT     | 100%  |
|         | D80055  | CDT     | 97%   |
|         | D80056  | CDT     | 100%  |
|         | D80058  | CDT     | 98%   |
|         |         | SERVER  | 100%  |
|         | D80059  | CDT     | 99%   |
|         |         | MONITOR | 100%  |
| D80060  | CDT     | 100%    |       |
| D80061  | CDT     | 100%    |       |
|         | PWS     | 100%    |       |
|         | SERVER  | 100%    |       |
| D80062  | CDT     | 100%    |       |
|         | MONITOR | 100%    |       |
|         | PWS     | 95%     |       |
|         | SERVER  | 100%    |       |
| D80063  | CDT     | 97%     |       |
|         | MONITOR | 100%    |       |
|         | PWS     | 100%    |       |
| D80064  | CDT     | 100%    |       |
|         | PWS     | 100%    |       |
| D80065  | CDT     | 100%    |       |

|          |        | Year    |       |
|----------|--------|---------|-------|
|          |        | Month   | Total |
| Country  | Locid  | Brand   | FTF   |
|          | D80066 | CDT     | 100%  |
|          | D80068 | CDT     | 100%  |
|          | D80069 | CDT     | 100%  |
|          | D80070 | CDT     | 100%  |
|          |        | MONITOR | 100%  |
|          | D80071 | CDT     | 100%  |
|          | D80073 | CDT     | 100%  |
|          | D80074 | CDT     | 100%  |
|          |        | MOBILE  | 100%  |
|          | D80075 | CDT     | 100%  |
|          |        | MOBILE  | 100%  |
|          | D80076 | CDT     | 100%  |
|          | D80077 | CDT     | 100%  |
|          | D80078 | MOBILE  | 100%  |
|          | D80079 | CDT     | 100%  |
|          | D80081 | CDT     | 100%  |
| D80421   | CDT    | 100%    |       |
|          | PWS    | 100%    |       |
| PARAGUAY | D00300 | CDT     | 99%   |
|          |        | MOBILE  | 100%  |
|          |        | SERVER  | 100%  |
|          | D00400 | CDT     | 100%  |
|          |        | MOBILE  | 100%  |
|          |        | MONITOR | 100%  |
|          |        | SERVER  | 100%  |
|          | D01900 | CDT     | 100%  |
|          |        | MOBILE  | 100%  |
|          |        | SERVER  | 100%  |
|          | D02100 | CDT     | 100%  |
|          |        | SERVER  | 100%  |
| PERU     | 015750 | MOBILE  | 100%  |
|          | 099008 | CDT     | 100%  |
|          |        | MOBILE  | 100%  |
|          |        | MONITOR | 100%  |
|          |        | SERVER  | 100%  |
|          | PC0001 | CDT     | 100%  |
|          |        | MOBILE  | 100%  |
|          |        | MONITOR | 100%  |
|          |        | SERVER  | 100%  |
|          | PC0002 | CDT     | 100%  |
|          |        | MOBILE  | 100%  |
|          |        | MONITOR | 100%  |
|          |        | PWS     | 100%  |
|          |        | SERVER  | 100%  |
|          | PC0003 | CDT     | 100%  |

|           |         | Year    |       |
|-----------|---------|---------|-------|
|           |         | Month   | Total |
| Country   | Locid   | Brand   | FTF   |
|           |         | MOBILE  | 100%  |
|           |         | MONITOR | 100%  |
|           |         | PWS     | 100%  |
|           |         | SERVER  | 100%  |
|           | PC0004  | CDT     | 100%  |
|           |         | MOBILE  | 100%  |
|           |         | MONITOR | 100%  |
|           |         | PWS     | 100%  |
|           |         | SERVER  | 100%  |
|           | PC0005  | CDT     | 100%  |
|           |         | MOBILE  | 100%  |
|           |         | MONITOR | 100%  |
|           |         | SERVER  | 100%  |
|           | PC0006  | CDT     | 100%  |
|           |         | MOBILE  | 100%  |
|           |         | MONITOR | 100%  |
|           |         | SERVER  | 100%  |
|           | PC0007  | CDT     | 100%  |
|           |         | MOBILE  | 100%  |
|           |         | MONITOR | 100%  |
| SERVER    |         | 100%    |       |
| PC0008    | CDT     | 100%    |       |
| PC0009    | CDT     | 100%    |       |
|           | MOBILE  | 93%     |       |
|           | MONITOR | 100%    |       |
|           | SERVER  | 100%    |       |
| PC0010    | CDT     | 100%    |       |
|           | MOBILE  | 100%    |       |
|           | MONITOR | 100%    |       |
|           | SERVER  | 100%    |       |
| URUGUAY   | D00300  | CDT     | 100%  |
|           |         | MOBILE  | 100%  |
|           |         | SERVER  | 100%  |
|           | D00400  | CDT     | 100%  |
|           |         | SERVER  | 86%   |
|           | D04000  | CDT     | 100%  |
|           |         | MOBILE  | 100%  |
|           |         | SERVER  | 99%   |
|           | D05000  | CDT     | 100%  |
|           |         | MOBILE  | 100%  |
|           |         | MONITOR | 100%  |
|           |         | SERVER  | 100%  |
| VENEZUELA | 010117  | CDT     | 98%   |
|           |         | MOBILE  | 100%  |



|         |        | Year    |       |
|---------|--------|---------|-------|
|         |        | Month   | Total |
| Country | Locid  | Brand   | FTF   |
|         |        | MONITOR | 100%  |
|         | 871150 | CDT     | 100%  |
|         |        | MOBILE  | 100%  |
|         |        | MONITOR | 100%  |
|         | 871200 | CDT     | 100%  |
|         |        | MOBILE  | 96%   |
|         | 871400 | CDT     | 100%  |
|         |        | MOBILE  | 100%  |
|         |        | MONITOR | 100%  |
|         | 871500 | CDT     | 99%   |
|         |        | MOBILE  | 99%   |
|         |        | MONITOR | 100%  |
|         |        | PWS     | 100%  |
|         |        | SERVER  | 100%  |
|         | 871700 | CDT     | 98%   |
|         |        | MOBILE  | 98%   |
|         |        | MONITOR | 100%  |
|         | 871800 | CDT     | 100%  |
|         |        | MOBILE  | 100%  |
|         |        | MONITOR | 100%  |
|         |        | PWS     | 100%  |
|         | 871950 | CDT     | 99%   |
|         |        | MOBILE  | 100%  |
|         |        | MONITOR | 100%  |
|         |        | PWS     | 100%  |
|         | CAS001 | CDT     | 99%   |
|         |        | MOBILE  | 99%   |
|         |        | MONITOR | 99%   |
|         |        | PWS     | 100%  |
|         |        | SERVER  | 97%   |
|         | CAS004 | CDT     | 100%  |
|         |        | MOBILE  | 100%  |
|         |        | MONITOR | 100%  |
|         |        | PWS     | 100%  |
|         | CAS005 | CDT     | 100%  |
|         |        | SERVER  | 97%   |
|         | CAS006 | CDT     | 98%   |
|         |        | MOBILE  | 100%  |
|         |        | MONITOR | 100%  |
|         | CAS007 | CDT     | 98%   |
|         |        | MOBILE  | 92%   |
|         |        | MONITOR | 100%  |
|         | CAS008 | CDT     | 99%   |
|         |        | MOBILE  | 100%  |

|         |         | Year    |       |
|---------|---------|---------|-------|
|         |         | Month   | Total |
| Country | Locid   | Brand   | FTF   |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         |         | SERVER  | 100%  |
|         | CAS009  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         |         | PWS     | 100%  |
|         | CAS010  | CDT     | 99%   |
|         |         | MOBILE  | 95%   |
|         |         | MONITOR | 100%  |
|         | CAS011  | CDT     | 100%  |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 100%  |
|         | CAS012  | CDT     | 99%   |
|         |         | MOBILE  | 100%  |
|         |         | MONITOR | 97%   |
|         |         | PWS     | 100%  |
| CAS013  | CDT     | 100%    |       |
|         | MONITOR | 100%    |       |
| CAS014  | MONITOR | 100%    |       |