

NetVista Thin Client Utilities



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IBM NetVista Thin Clients
Access for today, flexibility for tomorrow



NetVista Thin Client Utilities



What are they?

▶ **Thin Client Manager Operations Utility**

- ◆ **The TCM Operations Utility is a Windows based product that provides remote management services to NetVista thin clients. Some example tasks are:**
 - Reboot/Shutdown a client
 - Boot a client using Wake-on-LAN (ethernet only)
 - Initiate flash update (Requires a TCE Service Utility server)
 - Save and restore an Express configuration

▶ **Thin Client Express Service Utility**

- ◆ **The TCE Service Utility is a Windows based product that provides NFS services and client files to update a Thin Client Express unit.**



NetVista Thin Client Utilities



What are they?

▶ **How to get the Utilities**

- ◆ **Orderable on CD**

- ◆ **Web Delivery**

- URL: <http://service.boulder.ibm.com/nc>
- Follow link to NetVista Utilities in the NetVista download section.
- Each utility is a single .exe file. Download this file to a temporary directory and run it to start the installation.
- Current README files are on this page also.



Installation

► TCM Operations Utility

◆ Supported Operating systems

- Windows NT Server 4.0 (Service Pack 4)
- Windows NT Workstation 4.0 (Service Pack 4)
- Windows NT Terminal Server Edition 4.0 (Service Pack 4)
- Windows 2000 Professional (Beta Test Only)
- Windows 2000 Server/Advanced Server (Beta Test Only)

◆ JVM requirements

- The Operations utility requires a Java 1.2.2 environment.
- Install will detect an installed 1.2.2 JDK/JRE and use it. If none exist, it will install a private 1.2.2 JRE if the user requests it.

◆ It is not necessary to reboot Windows after installing or uninstalling this product



Installation

► TCE Service Utility

◆ Supported Operating systems

- Windows NT Server 4.0 (Service Pack 4)
- Windows NT Workstation 4.0 (Service Pack 4)
- Windows NT Terminal Server Edition 4.0 (Service Pack 4)
- Windows 2000 Professional (Beta Test Only)
- Windows 2000 Server/Advanced Server (Beta Test Only)

◆ Coexistence with NT NSM V1R3 and V2R1

- The TCE Service Utility uses a subset of the eNOD product used in NT NSM V1R3 and V2R1 and only one eNOD can be in control at a time.
- NT NSM V2R1 Service Update level 6 is aware of the TCE Service Utility's version of eNOD and will install/uninstall correctly. NT NSM V1R3 is not aware of the TCE Service Utility.



Installation

► TCE Service Utility - Continued

- ◆ **Coexistence with NT NSM V1R3 and V2R1 (continued)**
 - The TCE Service Utility will coexist with V2R1 but V2R1 must be at Service Update 6 level.
 - The TCE Service Utility will only coexist with V1R3 if V2R1 is already installed on the same server.
- ◆ **TCE Service Utility is a set of Windows Services**
 - These services provide NFS support for the client to access the server.
 - There are no direct programs the user needs to start. Services are started automatically.
- ◆ **It is not necessary to reboot the server after an installing or uninstalling this product**