

# HelpWare

by IBM

## Extended & Enhanced Service Plans

Electronic No-Ship Part Number*	Coverage	List Price
<b>ThinkPad: BP On-Site (Begins on purchase date of machine)</b>		
YNOS1YE	1-year base warranty enhancement; all models	\$60
YN12OYE	2 year for models with 1 year base warranty	\$179
YNO13YE	3 year for models with 1 year base warranty	\$289
YNO33YE	3 year for models with 3 year base warranty	\$115
YNTP14O	4 years for models with 1 year base warranty	\$439
YNTP34O	4 years for models with 3 year base warranty	\$269
<b>new!</b> YNTP013	3 year onsite + ThinkPad Protection* for model with 1 year base warranty	\$419
<b>new!</b> YNTP033	3 year onsite + ThinkPad Protection* for model with 3 year base warranty	\$249
<b>ThinkPad: BP Carry-In or Courier Depot (Begins at end of standard warranty)</b>		
YNCCRN1	1 year all models eligible	\$169
YNCCRN2	2 year for models with 1 year base warranty	\$279
YNCCRN3	3 year for models with 1 year base warranty	\$399
<b>ThinkPad Protection* (Begins on purchase date of machine &amp; must be purchased with new ThinkPad)</b>		
YNTPR1E	1 year all models eligible	\$69
YNPR33E	3 year for models with 3 year base warranty	\$149
YNPR13E	3 year for models with 1 year base warranty (includes an upgrade on the standard warranty to 3 year carry-in or courier depot)	\$399
<b>new!</b> YNTPP14	4 years for models with 1 year base warranty (includes an upgrade on the standard warranty to 4 year carry-in or courier depot)	\$579
<b>new!</b> YNTPP34	4 years for models with 3 years base warranty (includes an upgrade on the standard warranty to 4 year carry-in or courier depot)	\$499
<b>ThinkCentre Desktops: BP On-Site (Begins on purchase date of machine)</b>		
YNTOSNX	2nd & 3rd year Business Partner Labour Upgrade	\$110
YNTCA12	upg from 1yr On-site to 2 yr On-site - ThinkCentre A30	\$89
YNTCA13	upg from 1yr On-site to 3yr On-site - ThinkCentre A30	\$159
YNO1YRE	upgrade from 1 year carryin to 1 year onsite for system unit and monitor	\$99
YNO3YRE	upgrade from 3 years carryin to 3 years onsite for system unit and monitor	\$149
YNDT34O	4th Year On-site (after 3 years onsite, either standard or via HelpWare upgrade)	\$99
<b>Monitors: BP On-Site (Begins on purchase date of monitor)</b>		
YNMON3O	Upgrade to 3-year next business day On-Site exchange	\$49
<b>eServer xSeries: x200, x205, x206, x220, x225, x305, x306 BP On-Site (Begins on purchase date of machine)</b>		
YNSER1A	2nd year onsite parts and labour	\$300
YN2052O	upgrade to 3 year On-site x205, x206	\$289
YN2252O	upgrade to 3 year On-site x225, x305, x306	\$359
YNSER2E	2nd & 3rd yr BP On-Site Labour Upgrade (8478, 8645, 8646)	\$169

Part numbers in BLUE indicate service by IBM service authorized Business Partners

\*ThinkPad Protection is a depot only offering

\*Additional Charges may apply when On-Site service is required that is more than 150 km from an IBM or Service Authorized location

Electronic Part Numbers do not ship a package. Prices subject to change without notice.

**Questions? Contact your IBM representative or visit our web site at  
www.can.ibm.com/helpware**

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